



WELCOME TO THE PENTAGON • 2025





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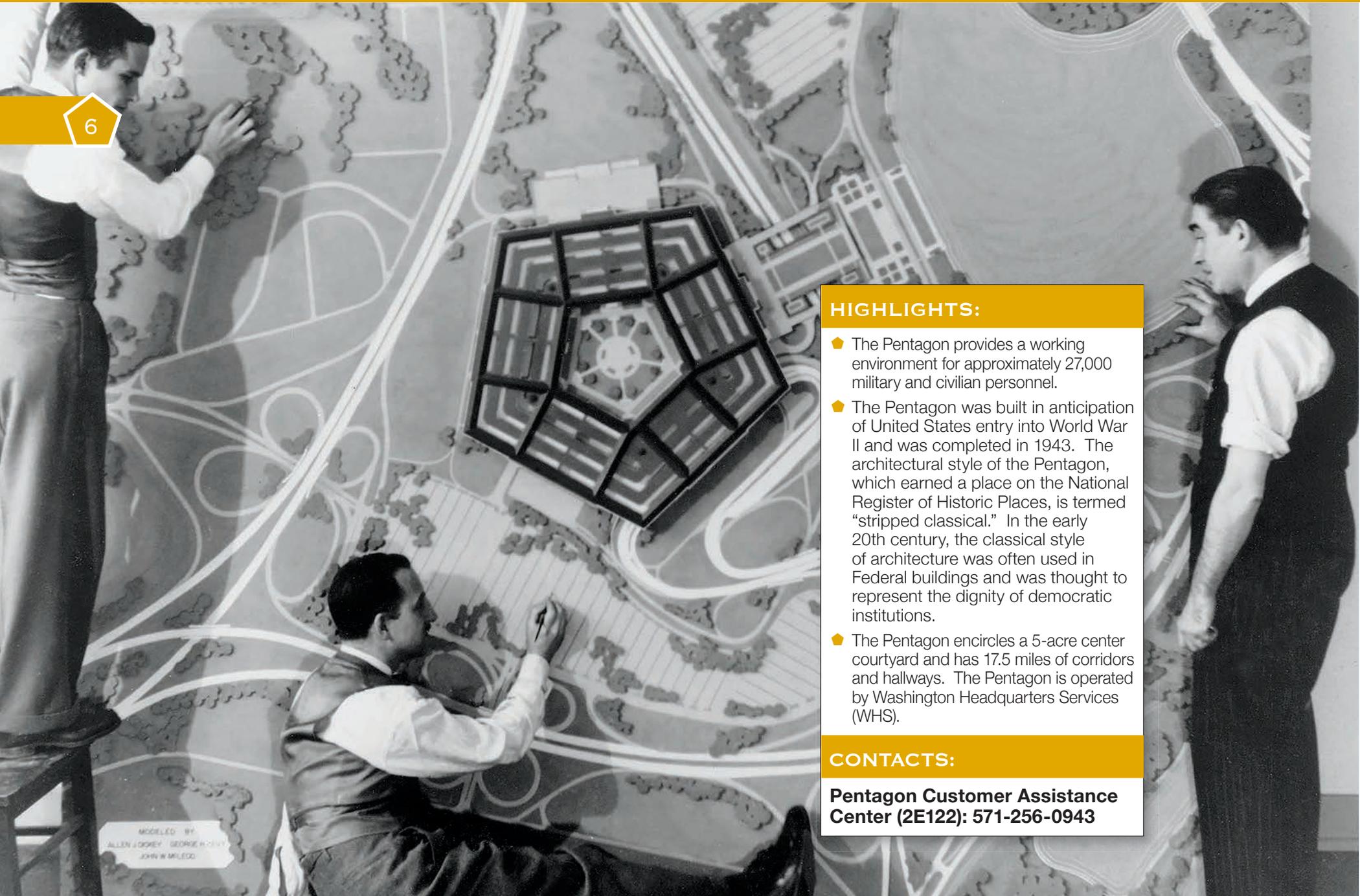
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MODELED BY:  
ALLEN JOSEY · GEORGE HENRY  
JOHN W. MILECO

#### HIGHLIGHTS:

- ◆ The Pentagon provides a working environment for approximately 27,000 military and civilian personnel.
- ◆ The Pentagon was built in anticipation of United States entry into World War II and was completed in 1943. The architectural style of the Pentagon, which earned a place on the National Register of Historic Places, is termed “stripped classical.” In the early 20th century, the classical style of architecture was often used in Federal buildings and was thought to represent the dignity of democratic institutions.
- ◆ The Pentagon encircles a 5-acre center courtyard and has 17.5 miles of corridors and hallways. The Pentagon is operated by Washington Headquarters Services (WHS).

#### CONTACTS:

**Pentagon Customer Assistance  
Center (2E122): 571-256-0943**

# THE PENTAGON: NERVE CENTER OF AMERICA'S DEFENSE ESTABLISHMENT

## THE PENTAGON

Conceived in the summer of 1941, and completed at breakneck speed in only 16 months, the Pentagon initially fulfilled a seemingly conventional task. Covering nearly 29 acres, it provided much-needed office space for thousands of War Department employees scattered in buildings and temporary structures in Washington, D.C. and the surrounding region. On any given day in the years that followed, upwards of 30,000 civilian and military personnel could be found winding their way through the building's nearly 18 miles of 5 concentric rings, 10 corridors, and countless hallways. Functionality and ease of use had guided the architects at the outset. Their reasoning emphasized efficiency in simple geometrical terms that maximized usable space and minimized the walking distance between any two interior points. The pentagonal shape struck just the right balance. With some knowledge of the building's interior, employees on foot could, and still can, expect to traverse distances between locations in only 7 or 8 minutes, albeit at a brisk pace.

Originally intended to be a temporary home for the War Department, the Pentagon got a new lease on life after World War II. In 1947, Congress passed the National Security Act of 1947, which merged the War and Navy Departments and added a third military branch—the Air Force. Headquartered in the Pentagon, the new National Military Establishment (renamed the Department of Defense (DoD) in 1949) managed America's global military posture during a period of heightened international tension that culminated in the onset of the Cold War and a protracted arms race with the Soviet Union.

Nearly 50 years of preparing for, and engaging in, military conflicts across the globe took a heavy physical toll on the Pentagon as aging infrastructure crumbled and critical communications and computer technologies vital to national security were degraded. By the late 1980s, as the Cold War drew to a close and the Soviet Union drifted toward collapse, calls for a building-wide renovation grew louder until Congress appropriated funds to pay for a complete rebuilding effort.

The first fully renovated section of the Pentagon, covering more than 1 million square feet, opened early in 2001, and by September, nearly four thousand civilian and military personnel had moved back into their renovated office space. Then, everything changed. On the morning of September 11, al Qaeda terrorists hijacked American Airlines Flight 77 shortly after it departed from nearby Washington Dulles International Airport. At 9:37 a.m., the Boeing 757, with 58

passengers and crew members on board, crashed into the newly updated section of the Pentagon, killing 125, and leaving many more injured.

Despite the heavy damage inflicted that day, the Pentagon remained open and fully functional. Construction crews labored at a feverish pace for the next year to rebuild the destroyed section of the building, which officially reopened on September 11, 2002. Renovation of the remaining four sections continued through the rest of the decade, ending in 2011.

In addition to its signature shape, the Pentagon's exterior walls showcase the stripped classical style that is common among other large Government buildings constructed at the same time in Washington, D.C. Stylistic and architectural attributes also combined with a unique history to bring the Pentagon widespread recognition. In 1989, the United States Department of the Interior's National Park Service added the Pentagon to its National Register of Historic Places. Three years later, in 1992, the Agency accorded the building coveted status as a National Historic Landmark.

For more information about the history of the Pentagon, the Office of the Secretary of Defense (OSD), and DoD, please visit the OSD Historical Office website at <https://history.defense.gov/> or call 703-697-5046.

### **Washington Headquarters Services (WHS)**

WHS operates the Pentagon Building, keeping the lights on so that tenants can go about their missions without interruption. WHS provides clean and safe corridors and office suites for tenants. WHS has shops onsite to fix everything from electrical to plumbing issues.

For assistance with heating, ventilation, and air conditioning issues (for example, your office suite is too hot or too cold), trash collection, or vacuuming in office suites, please call the Building Operations Command Center (BOCC) at 703-614-1597 to get assistance.

### **Pentagon Force Protection Agency (PFPA)**

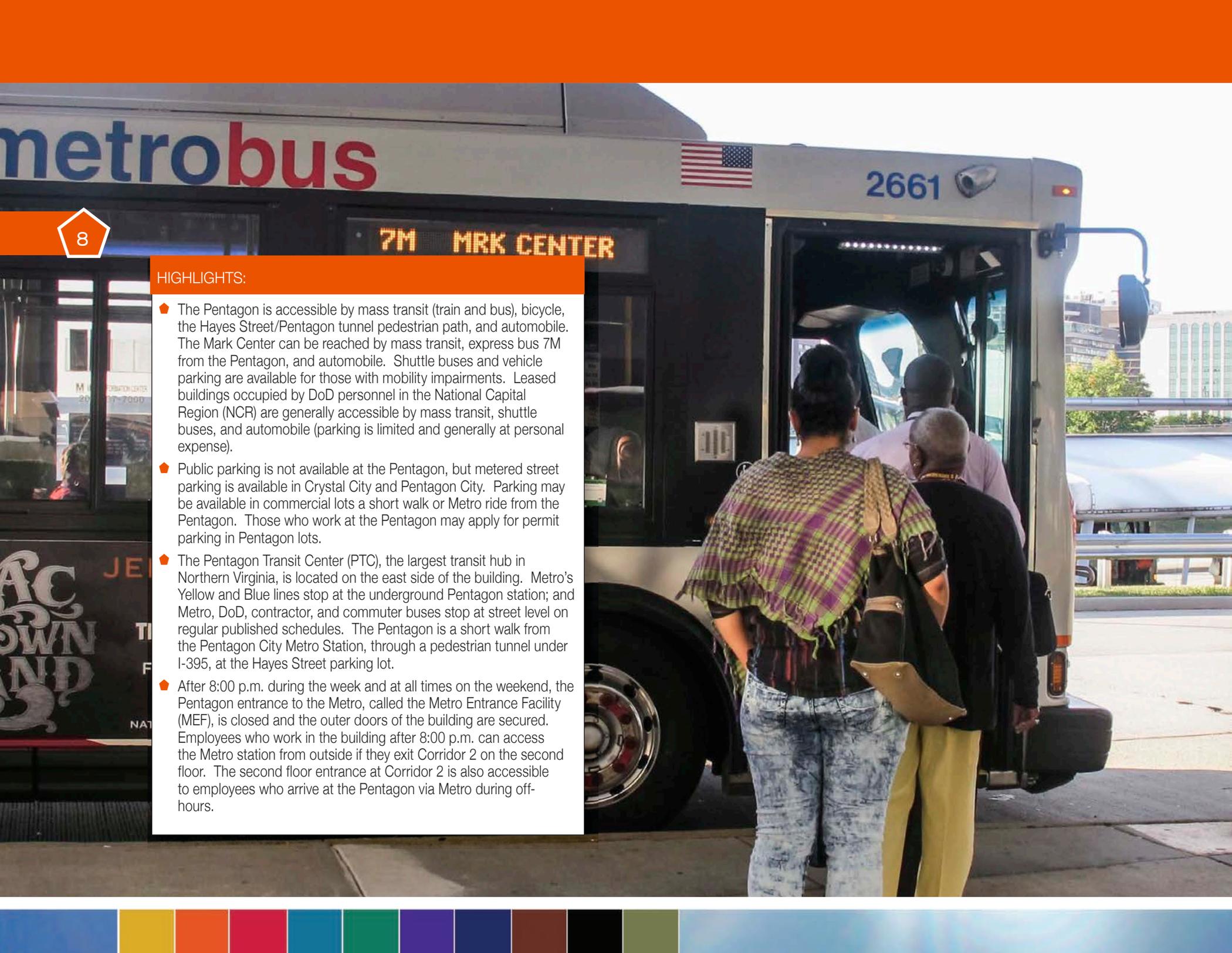
PFPA protects the Pentagon Reservation and those who work on it, or visit. PFPA officers are stationed at Pentagon entrances daily, and will check your badge as you enter the gates.

### **PFPA Contacts**

Non-Emergency: 703-697-1001

Emergency from an office phone: 911

Emergency from a cell phone: 703-697-5555



# metrobus

2661

7M MRK CENTER

8

## HIGHLIGHTS:

- ◆ The Pentagon is accessible by mass transit (train and bus), bicycle, the Hayes Street/Pentagon tunnel pedestrian path, and automobile. The Mark Center can be reached by mass transit, express bus 7M from the Pentagon, and automobile. Shuttle buses and vehicle parking are available for those with mobility impairments. Leased buildings occupied by DoD personnel in the National Capital Region (NCR) are generally accessible by mass transit, shuttle buses, and automobile (parking is limited and generally at personal expense).
- ◆ Public parking is not available at the Pentagon, but metered street parking is available in Crystal City and Pentagon City. Parking may be available in commercial lots a short walk or Metro ride from the Pentagon. Those who work at the Pentagon may apply for permit parking in Pentagon lots.
- ◆ The Pentagon Transit Center (PTC), the largest transit hub in Northern Virginia, is located on the east side of the building. Metro's Yellow and Blue lines stop at the underground Pentagon station; and Metro, DoD, contractor, and commuter buses stop at street level on regular published schedules. The Pentagon is a short walk from the Pentagon City Metro Station, through a pedestrian tunnel under I-395, at the Hayes Street parking lot.
- ◆ After 8:00 p.m. during the week and at all times on the weekend, the Pentagon entrance to the Metro, called the Metro Entrance Facility (MEF), is closed and the outer doors of the building are secured. Employees who work in the building after 8:00 p.m. can access the Metro station from outside if they exit Corridor 2 on the second floor. The second floor entrance at Corridor 2 is also accessible to employees who arrive at the Pentagon via Metro during off-hours.

# TRANSPORTATION

## METROPOLITAN AREA TRANSIT OPTIONS

### WHS/TRANSPORTATION MANAGEMENT PROGRAM OFFICE (TMPO)

WHS/TMPO manages transportation services at the Pentagon and the Mark Center. These services include shuttle bus operations, ridesharing, and access to transportation information about commuting options for personnel who work at both locations.

Visit the WHS TMPO online at <https://www.whs.mil/Services-and-Information/DoD-Transportation-Services/>

**For the latest transportation alerts and advisories:**

X (formerly Twitter): <https://www.x.com/WHSTransport>

Facebook: <http://www.facebook.com/WHSTransportation/>

**For transportation inquiries:**

Email: [whs.transportation@mail.mil](mailto:whs.transportation@mail.mil)

Telephone: 571-372-7124

### DOD SHUTTLE BUS PROGRAM

*Note: DoD policy ensures that agency-provided shuttle transportation is available to all personnel, including those with special accessibility needs. See individual bus routes for current availability of accessible transportation, or call the Shuttle Bus Program number at 571-372-7124.*

The DoD Shuttle Bus Program transports personnel between the Pentagon and other locations throughout the NCR, including the United States Department of State, the New and Old Executive Office Buildings, the Office of Personnel Management, Capitol Hill, Washington Navy Yard, Joint Base Myer-Henderson Hall, Joint Base Anacostia-Bolling, the Defense Health Headquarters, and the Mark Center. For DoD Shuttle Bus routes and other information, please visit <https://www.whs.mil/Services-and-Information/DoD-Transportation-Services/>.

### The Pentagon Circulator (Route 10N and Route 10S)

The Pentagon Circulator provides free, convenient transportation for all personnel with a Common Access Card (CAC) or a Pentagon Facilities Alternative Credential (PFAC) on the Pentagon Reservation. The Circulator follows two separate routes; one that services parking lots on the north side of the Pentagon and a second, separate route, that services parking lots on the building's south side along Army-Navy Drive. Both routes begin at the PTC, Bus Bay U8, on the upper platform. The Pentagon Circulator will pick up and drop off passengers at specified locations along the two routes.

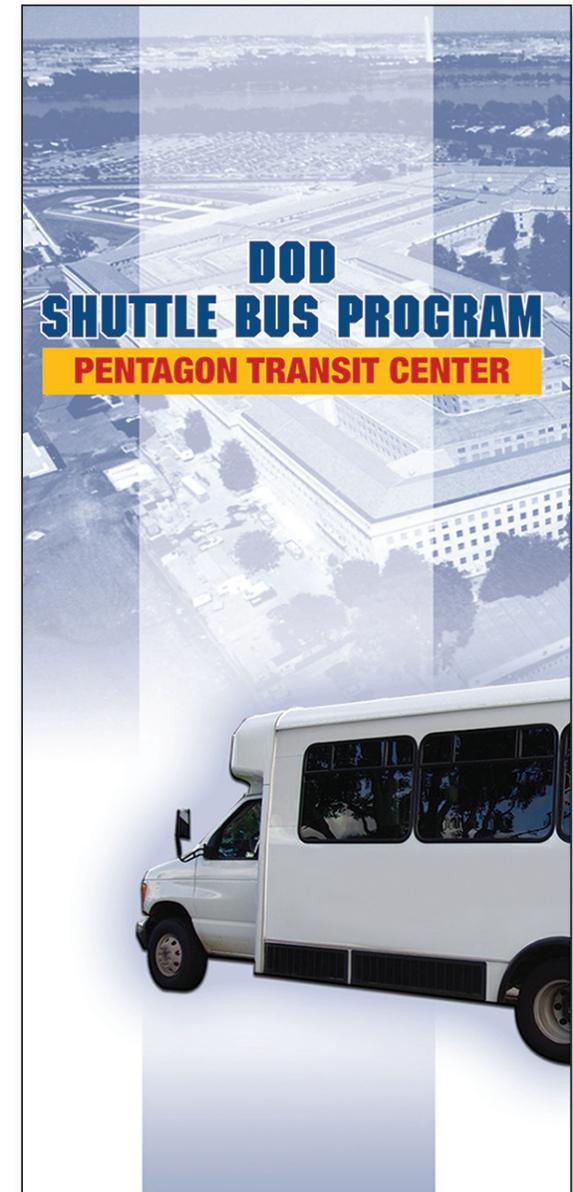
The Circulator operates weekdays from 6:00 a.m. to 6:00 p.m. and runs every 10 minutes. The last run leaves the PTC at 5:50 p.m. The Circulator bus does not operate on weekends and Federal Holidays.

The Pentagon Circulator is accessible to those who have mobility impairments. Inform the driver of your needs and destination. For additional information, call 571-372-7124.

For DoD Shuttle Program questions, call 571-372-7124 or send an email to [whs.transportation@mail.mil](mailto:whs.transportation@mail.mil). If you are unable to reach the hotline, please leave a message or contact the staff via email.

## GENERAL INFORMATION:

- ◆ Shuttle buses are for official use only. Official use includes meetings and conferences, but does not include transportation from domicile to duty station, otherwise referred to as home-to-work. Other examples of unauthorized use include the provision of DoD Shuttle Buses to attend private social functions, or to go to, from, or between locations on personal business. Modified shuttles may be used to transport authorized personnel between their office and mass transit facilities, otherwise known as commuting. There are currently four modified shuttles that service the PTC and Mark Center Station:
- ◆ DoD Route 6 – Arlington Hall Station (National Guard Bureau)
- ◆ Defense Health Headquarters Commuter – Defense Health Headquarters
- ◆ Washington Metropolitan Area Transit Authority (WMATA) Metrobus 7M (Pentagon-Mark Center)
- ◆ Franconia-Springfield-Mark Center Shuttle (Franconia Springfield Metrorail Station, and Mark Center)
- ◆ No eating, drinking, or smoking is allowed on buses. Use of cameras and video cameras, including cell phone cameras, is prohibited. Pentagon bus stops, including stops for the Pentagon Circulator, are located at the PTC Platform. Schedules may vary, depending upon weather and traffic conditions.
- ◆ Display the proper form of identification to take full advantage of the Shuttle Bus Program.
- ◆ During a pandemic or periods of heightened security, or when deemed necessary, riders may be required to consent to a search in order to ride buses, or boarding procedures may be modified to ensure health and safety of shuttle operators and passengers. We recommend arriving at any shuttle stop 10 minutes prior to the scheduled departure time.
- ◆ For information about DoD Shuttle routes, visit <https://www.whs.mil/Services-and-Information/DoD-Transportation-Services/>.



| AGENCY/LOCATION   | ROUTES          | PHONE # OR EMAIL  |
|---|-----------------|---|
| WHS/State Department                                      | 2               | 703-693-8665  |
| WHS/Crystal City  | 3               | 703-693-8665  |
| National Guard Bureau                                     | 6               | 703-607-1111  |
| WHS/Capitol Hill  | 7               | 571-372-7124  |
| Navy/Washington Navy Yard                                 | 8               | 202-284-4130  |
| Joint Base Myer-Henderson Hall<br>Flyer Rush Hour Only    | 9               | 703-693-8665  |
| Air Force/Joint Base Anacostia-Bolling                    | 11              | 202-284-3038  |
| Pentagon Circulator (WHS)                                 | 10N & 10S       | 571-372-7124  |
| Defense Health Headquarters                               | Meeting Shuttle | dha.ncr.dha-cs-mgt.mbx.<br>voice-of-the-customer@mail.mil |
| WHS/Pentagon-Suffolk Express                              | N/A             | 571-372-7124  |
| WHS/Suffolk Building-Mark Center<br>(midday service only) | N/A             | 571-372-7124  |

**ACCEPTABLE FORMS OF ID FOR BOARDING THE DOD SHUTTLE BUS:**

- ◆ CAC
- ◆ PFAC
- ◆ State Department Badges (Route 2)
- ◆ Congressional Badges (Route 7)
- ◆ Route 12 is accessible only with the Intelligence Community badge.

**DOD SHUTTLE PROGRAM:**

◆ For information regarding specific DoD Shuttle routes, as well as lost and found, please contact the bus providers: DoD Shuttle Program questions, call 571-372-7124 or email [whs.transportation@mail.mil](mailto:whs.transportation@mail.mil).

**MASS TRANSPORTATION**

Many regional public transit buses use the PTC. Operators include WMATA, Alexandria Transit, Arlington Transit, Fairfax Connector, Loudoun County Transit, and the Potomac and Rappahannock Transportation Commission (PRTC).

**MASS TRANSPORTATION BENEFIT PROGRAM (MTBP)**

The Mass Transportation Benefit Program (MTBP) is available to Federal employees and military service members who choose to use public transportation for their daily commute. Commuting costs are subsidized, to the extent authorized by law and regulation, to reduce pollution and traffic congestion, preserve the environment, and expand transportation alternatives. You may not possess a Pentagon Reservation parking permit and receive mass transportation benefits.

This program distributes transportation subsidies to each participant’s WMATA-registered SmarTrip card or mobile account subsidizing all or a portion of their eligible commuting costs. The available subsidy is capped at the current Federal maximum allowed statutory limit (\$315 in 2024). Benefits can

be used on Metrorail, Metrobus, Virginia Railway Express, Maryland Area Regional Commuter Rail, Maryland Transit Administration Commute Bus, Vanpools, PRTC, OmniRide, and many other providers.

Eligible costs covered by the program are limited to home-to-work (and back) commutes. Parking costs, as well as local travel between offices or for meetings, do not qualify for the MTBP transit subsidy. Only one SmarTrip card or account may be registered in the DoD MTBP and usage is restricted to the enrolled DoD participant.

More information, including eligibility criteria, application deadlines, contact information and the application link, can be found on the WHS website at <https://www.whs.mil/Mass-Transportation-Benefit-Program/>.

## DRIVING TO THE PENTAGON

It is recommended that directions to and from specific areas of the building be obtained in advance of travel. For additional driving directions, please see the DoD website at <https://www.defense.gov/Pentagon-Tours/osd.mil/Tours/directions>.

## PENTAGON PARKING

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### Parking at the Pentagon

The WHS/Parking Management Office (PMO) administers and manages the Pentagon, Mark Center, and Suffolk Building Parking Program. All vehicles must be registered in the parking database with an authorized, assigned parking permit or vehicle parking clearance. Parking permits and clearances are issued through the employee's parking representative/sponsoring agency. All parking clearances can be submitted by employees assigned to the Pentagon, Mark Center, and Suffolk buildings through the parking management system at <https://parkingmanagement.whs.mil/>. All visitor clearances require a sponsor.

### Pentagon Parking Permits

Pentagon parking is governed by Administrative Instruction (AI) 88 "Pentagon Reservation Vehicle Parking Program," August 26, 2009. Those who work at the Pentagon Reservation may apply for permit parking in accordance with AI-88. The Pentagon parking lots are

controlled, and authorized parking is enforced to provide a secure environment for all personnel. All individuals must be registered within the parking management system. To register, you will be required to provide your name, agency, license plate number(s), and vehicle identification number(s).

Pentagon parking is a privilege, not an entitlement. Each major Pentagon Component (OSD, Army, Air Force, Navy/Marines, the Joint Chiefs of Staff, WHS, and PFFPA) has a designated Component Parking Representative (CPR) who manages a specific allocation of parking permits. Van or carpool employees must apply for, and obtain, parking permits in person from the PMO, located in Room 2D1039 on the Pentagon Concourse.

If you parked illegally and/or did not have valid parking, and your vehicle is towed, contact the Pentagon Operations Center (POC) at 703-697-1001. If your vehicle receives a boot, refer to the telephone number on the window citation.

The WHS/PMO manages handicap parking policy. Handicap parking is very limited at these three locations and must be issued only to employees that are tenants that require handicap parking due to disabling medical conditions.

Visitors who require mobility impairment parking should contact the primary sponsor coordinating their visit.

Parking for the DiLorenzo Pentagon Health Clinic and the Pentagon Library and Conference Center is easily accessible. DiLorenzo patients without Pentagon parking permits should reach out to the Clinic prior to their appointment.

There are 5 parking spaces to accommodate Pentagon Memorial visitors with disabilities, available 24 hours a day, 7 days a week, in Lane 1 of South Parking, close to the Pentagon Memorial.

The Connector Lot (also known as the Boundary Channel Drive Lot) has a pedestrian walkway to the Pentagon River Terrace entrance and is, therefore, convenient to Corridors 8, 9, and 10.

### Executive Parking

Executive parking numbered in assigned-parking spaces are allocated to senior officials based on their assigned positions in the Order of

Precedence. Upon approval, a parking permit will be issued to the senior official for entry through the Vehicle Access Control Point for your designated parking area. All OSD offices have parking representatives who can assist incoming officials with parking-related matters.

Events may impact transportation and parking. Temporary Clearances allow Officials to park in South Lane 16, South Secure Visitor Lane (within the handicap area), and North Secure Executive Clearance lot located at the Pentagon.

The WHS/PMO office is located in Room 2D1039 on the Pentagon Concourse. Hours of operation are from 7:00 a.m. to 4:30 p.m., Monday through Friday. The PMO can be reached via telephone at 703-697-6251. The Mark Center office is located in Room 03F21. Hours of operation are from 7:30 a.m. to 4:00 p.m. on weekdays.

### **Official Visitor Parking**

Parking arrangements for visitors on official business should be made through the primary sponsor point of contact who is coordinating the visit. The visitor must provide their full name, vehicle license plate number, date and time of arrival, office name, room number, telephone number, email, and the name of the point of contact to be visited.

### **Public Parking**

Public parking is not available at the Pentagon. Metered parking is available on the streets of Crystal City and Pentagon City. Public parking may be available in commercial lots a short walk or Metro ride to and from the Pentagon. No publicly available shuttle service is provided to or from the Pentagon. However, the Pentagon is a short walk from the Pentagon City Mall via a pedestrian tunnel.

Public parking is available for visitors to the Pentagon Memorial. The Hayes Street parking lot is open to the public nightly Monday through Friday between 5:00 p.m. and 5:00 a.m., and all day on Saturday, Sunday, and Federal Holidays (until 5:00 a.m. on the next business day). In addition, North Rotary Road, which is situated between the Pentagon building and South Parking, adjacent to secure handicap parking, has "Kiss and Drop" locations for Metro commuters that visitors can use to access the Pentagon Memorial.

### **Permanent/Temporary Handicap Parking Policy**

The WHS/PMO manages handicap parking policy for the Pentagon Reservation. Handicap parking is very limited at these three locations and must be issued only to employees who are tenants of the Pentagon Reservation that require handicap parking due to disabling medical conditions.



With warm gratitude to our  
 United States Postal Service  
 and your ally the United States  
 Postal Service for your  
 support of Albanian Armed Forces  
 and the rule of law and  
 a trusted ally and friend  
 of the United States Postal Service  
 in the Balkans region  
 of the world.



# PENTAGON ACCESS

The MEF, the entrance nearest the Metro station, is located near Corridor 10, first floor. When departing the Pentagon, it is easiest to access the MEF on the second floor, near Corridors 1 or 10 (whichever is closest to your office) and take the down escalator to the first floor and exit the building.

MEF hours of operation are 5:00 a.m. to 8:00 p.m., Monday through Friday; it is closed on weekends and Federal Holidays. If you arrive at or depart from the Pentagon when the MEF is closed, you will need to use a 24-hour access point (listed below).

Corridor 2, Pedestrian Bridge entrance on the second floor, is closest to the Metro station. Once you exit the security checkpoint, walk left around the building to reach the Metro station.

**If you drove and parked at the Pentagon, select the Corridor 2 Entrance for South Parking or the Corridor 8 Entrance for North Parking.**

Adjustments to the building access/egress points are posted in bulletins published by the WHS/Facilities Services Directorate (FSD). They are posted on the WHS website: <https://dod365.sharepoint-mil.us/sites/WHFSD/SitePages/Building-Circular-Library.aspx> (this website is CAC-enabled).



### THE ENTRANCES WITH 24-HOUR ACCESS/EGRESS:

- ◆ Corridor 2 Pedestrian Bridge Entrance on the second floor, E-ring; located on the South side of the building.
- ◆ Mall Entrance on the second floor, E ring; located on the North side of the building between corridors 6 and 7.

### OTHER ENTRANCES WITH LIMITED ACCESS/EGRESS:

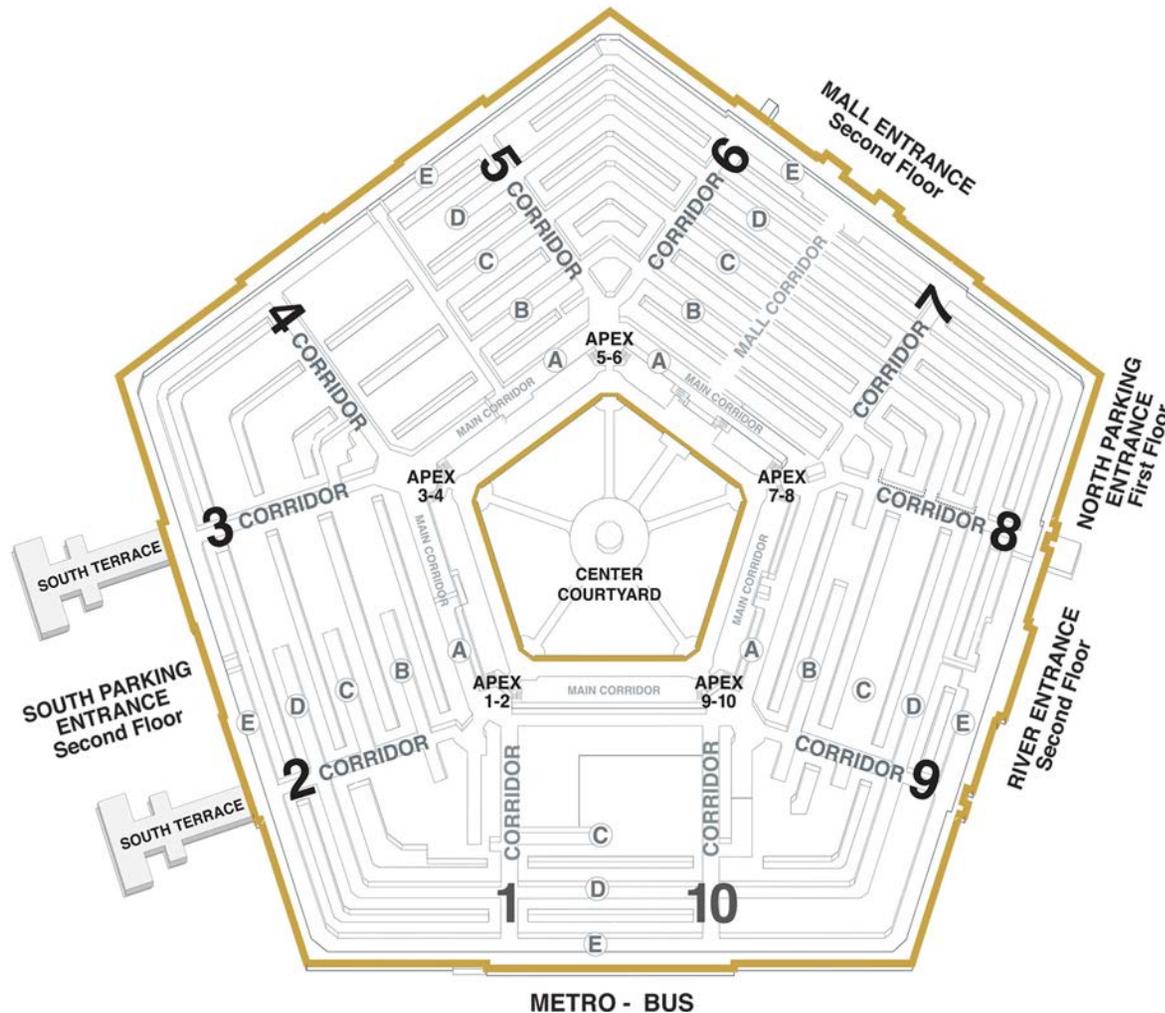
- ◆ Corridor 8/North Parking Entrance on the first floor, E ring, located on the East side of the building, 5:00 a.m. to 8:00 p.m., Monday through Friday.
- ◆ The Corridor 5 Entrance on the first floor, E ring, located on the West side of the building near the 9/11 memorial, 5:00 a.m. to 8:00 p.m., Monday through Friday.
- ◆ River Entrance on the second floor, E ring, located on the East side of the building, 5:00 a.m. to 8:00 p.m., Monday through Friday.



# NAVIGATING THE PENTAGON

## HOW TO FIND A ROOM IN THE PENTAGON

The Pentagon is a five-story building with five concentric rings, labeled A through E, built around a center courtyard. Ten spoke-like corridors connect the rings. Two corridors radiate outward from each A ring joint, called an Apex, to the E ring (the outermost ring). In any corridor, refer to the room numbers at each doorway to locate a specific suite or inner hallway.



### HIGHLIGHTS:

- ◆ The Pentagon has 5 concentric rings and 10 intersecting corridors.
- ◆ The innermost and outermost rings provide access to all the building's interior points on all floors.
- ◆ This section contains detailed information on how to interpret room numbers and navigate the building.

### CONTACTS:

**Facility Operations and Services Division**

**Pentagon Customer Assistance Center, 2E122: 571-256-0942, or see**  
<https://dod365.sharepoint-mil.us/sites/WHS-FSD-FOSD/SitePages/FOSD-Customer-Portal.aspx>

Half-corridors, located between the 10 numbered corridors, bisect the main rings.

Several locations on the first floor, the mezzanine (at the River and Mall entrances), and the basement contain additional rings, labeled F, G, H, J, and K.

Rings A and E are designed to allow people to walk all the way around the building.

Connected to all 10 corridors, the A ring is the most effective route to navigate the building. Starting from the A ring, select a corridor and walk that hallway, crossing the outer rings until the one desired is reached. Weather permitting, cut across the Center Courtyard to decrease the walking distance.

**Room numbers can be interpreted as follows:**

- ◆ The first number or letter indicates the floor (B = Basement, M = Mezzanine, 1-5 = floors).
- ◆ The second letter specifies the ring. The main rings are designated A, B, C, D, and E. Rings F, G, H, J, and K are accessible from the basement.
- ◆ After the ring is the corridor. Corridors are designated 1-10.
- ◆ The last two digits indicate the specific bay or room number assigned to an office.

*For example, office 3A1078 is located on the third floor, on the A ring, near corridor 10, in room 78.*

Diagrams that provide location information are conveniently placed throughout the Pentagon.







# CAPTEC

CAP TECHNOLOGY EVALUATION CENTER

Real Solutions for Real Needs



Computer/Electronic  
Accessibility Program

CAP provides needs assessments, assistive technology and support services **free of charge** to federal employees with disabilities and wounded Service members.

The CAP Technology Evaluation Center (CAPTEC) demonstrates the latest assistive technology solutions, provides needs assessments, reviews accessibility problems and ensures real solutions to meet the real needs of people with disabilities in today's information environment.

[www.cap.mil](http://www.cap.mil)



# SERVICES FOR PEOPLE WITH DISABILITIES

## DOD OFFICE OF DIVERSITY MANAGEMENT AND EQUAL OPPORTUNITY

DoD complies strictly with Federal laws and regulations requiring that people with disabilities have equal access to Federal facilities (e.g., the Architectural Barriers Act). In addition, DoD complies with Section 508 of the Rehabilitation Act of 1973, as amended (29 United States Code 794d), which requires that when Federal agencies develop, procure, maintain, or use electronic and information technology, Federal employees with disabilities have access to and use of information and data that is comparable to the access and use by Federal employees who are not individuals with disabilities.

### HIGHLIGHTS:

- ◆ The WHS Facility Accessibility Task Force (FATF) advocates for persons with disabilities in buildings owned and operated by WHS, ensures that facilities are accessible, and facilitates engagement with facility management. The FATF solicits, analyzes, and shares all stakeholder's mobility issues and concerns that may arise from building constraints, new construction, renovation activities, signage, and operation of facilities on WHS-owned and operated properties. It strives to promote collaboration and ensure accessibility. Tenants may learn more about the task force at: <https://www.whs.mil/services/accessibility> (this site is CAC-enabled).
- ◆ Evacuation chairs, located near elevators, are designed to transport seated persons up or down stairs and over flat surfaces.
- ◆ OSD civilian personnel with disabilities can have individualized emergency response plans developed for them. Other DoD Components provide similar services.
- ◆ Designated parking is available. Pentagon shuttle buses, which provide service for people with disabilities, are available upon request with 24-hour advance notification.
- ◆ To assist individuals with hearing impairments, closed captions are available at meetings and events using Microsoft Teams.
- ◆ Mobility scooters are available to DoD personnel who require assistance navigating the Pentagon.

### CONTACTS:

**FATF:** 703-697-4747

**Employee Assistance Program (EAP):** 1-866-580-9046

**CAPTEC:** 703-614-8416; <https://www.cap.mil/>

**Evacuation maps for persons with disabilities (Pentagon Fire Marshal):** 703-695-3300

**Parking assistance for those with disabilities:** 703-697-6251

**One-day wheelchair rental:** 703-697-7351

**Mobility Assistance Program/ Mobility Scooter Program (Pentagon Safety Office):** 703-693-3683

**Space Use Permit, Pentagon Building Management Office:** 703-697-7351

**Digital Signage – Visual X:** 571-256-0908



## **MOBILITY ASSISTANCE PROGRAM/ MOBILITY SCOOTER PROGRAM**

In WHS, the Mobility Assistance and Mobility Scooter Programs are jointly operated by FSD and HRD. The Programs are available to employees and visitors who have temporary mobility impairments. The Pentagon Safety Office, within FSD, is the organization that provides electric scooters in lieu of traditional wheelchairs. The Program currently has approximately 40 scooters, which may be used for up to 90 days, and may be assigned in 30-day increments.

Individuals can request scooters to assist with a temporary condition, such as an injury or post-surgical restriction lasting a few weeks, or up to 90 days. Requests are submitted to HRD/Labor and Management Employee Relations Division (LMER). All requests require submission of a position description/summary of duties and a medical justification signed by a medical practitioner. If a request is approved, the scooter is issued by and returned to the Pentagon Safety Office. This office can be reached at 703-693-3683.

An individual with mobility impairments who has a permanent need for a scooter but who does not qualify for one may choose to purchase his or her own. Individuals who need assistance on a long-term or permanent basis should contact their supervisors about the potential for reasonable accommodation.

If an individual needs a scooter for just one to three days' use, they can request a scooter directly from the Pentagon Safety Office. These scooters are available on a first-come first-served basis.

## **PENTAGON TOURS FOR PEOPLE WITH DISABILITIES**

The Pentagon is accessible via ramps and elevators. Tour visitors in wheelchairs must be accompanied by individuals who will push them. An American Sign Language Interpreter will be added to tours to assist visitors who are deaf or hard of hearing, if arrangements are made two weeks in advance. Special tours for visually impaired visitors can also be arranged with two weeks' notice.

## **THE PENTAGON DIGITAL SIGNAGE – VISUAL X (FORMERLY INFONET)**

The Pentagon Digital Signage – Visual X (Formerly InfoNet) is the primary multimedia digital signage solution for over 200 programs within DoD with over 60 display systems. Digital Signage – Visual X messages provide official, timely, and accurate emergency and unclassified non-sensitive information to include special announcements, events, training, and safety awareness throughout the Pentagon, Mark Center, and other DoD locations within the NCR. In addition to offering a high impact visual platform in public access areas, it is a platform for the Digital Signage to disseminate emergency messages from the PFFPA Operations Center, alerting readers regarding any potential dangers and providing safety instructions, thereby reaching those who may not be able to hear loudspeaker announcements.



# PENTAGON SECURITY

## PENTAGON FORCE PROTECTION AGENCY

PFPA is responsible for safety and security on the Pentagon Reservation, in accordance with Title 32, Code of Federal Regulations, Part 234, "Conduct on the Pentagon Reservation." PFPA is also mandated to protect and safeguard personnel, visitors, infrastructure, and other Pentagon resources, and it provides security for DoD occupied facilities within the NCR.

### Services that PFPA is chartered to provide include:

- ◆ Security for all Pentagon facilities
- ◆ Law enforcement and investigation of violations of Federal laws and regulations in all Pentagon facilities
- ◆ Security command, control, and communications that operate 24 hours a day, 365 days a year
- ◆ Threat analysis
- ◆ Mail and package screening
- ◆ Destruction services for classified material
- ◆ Security awareness and Antiterrorism (AT) Training
- ◆ Work Force Preparedness Training

At the Pentagon's Remote Delivery Facility, PFPA uses multiple technologies to screen all incoming mail and packages for possible hazards, including all overnight deliveries, as well as concessionaire items, such as food and flowers. Each day, the agency screens an average of 3,900 items, including mail, packages, and parcels.

All personnel are reminded that items sent to the Pentagon Reservation are for official Government-business only. There should be no mailing of personal items to the Pentagon Reservation.

Among PFPA's other responsibilities are lock installation and services (including security alarms); disposal of classified waste; and access control (including access credentials).

## PENTAGON RESERVATION EMERGENCY RESPONSE PROGRAM

PFPA is responsible for preparing occupants of the Pentagon Reservation to respond to life-threatening hazards. The Pentagon Reservation Emergency Response Program consists of a broad range of protective capabilities, ranging from sophisticated Chemical, Biological, Radiological, Nuclear and Explosives detection systems, to highly trained emergency response professionals.

### HIGHLIGHTS:

PFPA prepares Pentagon Reservation occupants to respond to life threatening emergencies.

PFPA also provides occupants with these services:

- ◆ Law enforcement
- ◆ Mail and package screening
- ◆ AT Risk Management and Awareness training
- ◆ Access control

### CONTACTS

For Pentagon emergencies, **dial 911** from any Pentagon landline or call 703-697-5555.

**Non-Emergency (POC - PFPA):** 703-697-1001

**PFPA Corporate Communications**  
**Office:** 703-692-9122 or [pfpa.pentagon.cco.mbx.general@mail.mil](mailto:pfpa.pentagon.cco.mbx.general@mail.mil)

**AT Training:** 703-692-5072

**"See Something Say Something":**  
703-697-1001 or [2say@pfpa.mil](mailto:2say@pfpa.mil)

Component Emergency Response provides occupants with information about emergency response capabilities and defines individual occupant responsibilities should an emergency occur.

The Pentagon Reservation Occupant Emergency Response Guide describes procedures for sheltering occupants in their offices, moving them out of harm's way through relocation within the building, and/or evacuating them to outside locations. Critical to the success of the program is an educated, informed, and cooperative building occupant—that means you.

All building occupants are responsible for:

- ◆ Understanding and executing agency response plans, which incorporate PFPA's three emergency responses (shelter in place, relocate, and evacuate).
- ◆ Assembling an individual "go-kit" of emergency items (highly recommended). It can be used during an extended shelter-in-place situation or after decontamination operations.
- ◆ Advising supervisors of any special needs.

For more information about the Pentagon Emergency Response Program, call 703-629-9125 or email: [pfpa.pentagon.oem.mbx.oem-correspondence@mail.mil](mailto:pfpa.pentagon.oem.mbx.oem-correspondence@mail.mil).



## ANTITERRORISM TRAINING

Antiterrorism Level 1 Awareness training is conducted at the Pentagon Library and Conference Center (PLC2). Dates of AT Level 1 Awareness training are subject to change due to space availability. For available course dates and times, employees may consult iCompass (the online training portal at: <https://dod365.sharepoint-mil.us/sites/WHs-LMS>), call 703-692-5072, or email: [pfpa.pentagon.atfp.mbx.personnel@mail.mil](mailto:pfpa.pentagon.atfp.mbx.personnel@mail.mil).

## COUNTERINTELLIGENCE TRAINING

It is DoD policy that initial and annual Counterintelligence Awareness and Reporting training be provided annually to all DoD personnel on foreign intelligence entity threats, methods, reportable information, and reporting procedures. Please consult your office's Security Manager about this training requirement, or you may view the online training on the iCompass portal at: <https://dod365.sharepoint-mil.us/sites/WHIS-LMS>.

## INSIDER THREAT TRAINING

Pursuant to Public Law 114-328, Section 951 of the National Defense Authorization Act for Fiscal Year 2017, Executive Order 13587, and DoD Directive 5205.16, "The Insider Threat Program," all personnel are required to receive initial and periodic insider threat training (virtual or in-person). Please consult your security management team about this requirement, and to report insider threat concerns. You may view the online training on the iCompass portal at: <https://dod365.sharepoint-mil.us/sites/WHIS-LMS>.



## OTHER SECURITY ISSUES

There are other security implications of working in Pentagon Reservation facilities given the classified nature of national security activities and materials. Please request a detailed briefing from your office's Security Manager.

In addition, PFFPA, in partnership with the Department of Homeland Security, launched a public awareness campaign aimed at encouraging Pentagon Reservation employees, visitors, and commuters to report suspicious activity: "If You See Something, Say Something™". To report suspicious activity, please call: 703-692-2SAY(2729), 703-697-1001, email via [www.iWatchPFFPA.org](http://www.iWatchPFFPA.org), or alert any PFFPA officer.



# SERVICES AND AMENITIES

## ARMED FORCES HOSTESS ASSOCIATION

The Armed Forces Hostess Association (AFHA) is an all-volunteer service within the Pentagon, in operation since 1949. It provides Sponsor Packets upon request with relevant information to fulfill Service Sponsor obligations for inbound military and civilian personnel and their families to the NCR. Packets may be customized for training, special guests, and events.

**AFHA is located in Room 2E1087; phone: 703-614-0350**

## DIGITAL MAIL SERVICE

DoD is implementing a digital service for official mail that cuts down on processing time and improves accountability. The new Digital Delivery Mail Program (DDMP) is part of several DoD-wide efforts in business management reform.

The online delivery options for physical mail will affect roughly 26,000 DoD employees.

The Defense Post Office currently processes up to 13,000 pieces of mail daily. The DDMP cuts the time for manual processing by up to 3 hours.

The mail is automatically sorted, and images of each piece are scanned and entered in a central system. Employees can then log into a secure, web-based system that allows them to view mail and determine what to do with it – deliver physically or digitally, discard, or return to sender.

The electronic system improves accountability by creating a virtual paper trail, and it also improves security.

### HIGHLIGHTS:

The new digital mail system will do the following:

- ◆ Increase speed
- ◆ Enhance security
- ◆ Improve productivity
- ◆ Ensure continuity of operations
- ◆ Reduce costs over time

Personalized services include:

- ◆ The United States Post Office
- ◆ The Virginia Department of Motor Vehicles (for Pentagon employees only)
- ◆ Pentagon Federal Credit Union and Navy Federal Credit Union



## CONCESSION, CONVENIENCE, SNACK BARS, AND VIRGINIA DEPARTMENT OF MOTOR VEHICLES CONTACTS

- ◆ **DoDCC Office:** 5B843, 7:30 a.m. to 4:30 p.m., Monday through Friday, 703-697-1262 or 703-695-2295
- ◆ **Chet's Snack Bar:** 2B1048, 6:30 a.m. to 4:00 p.m., Monday through Friday, 703-271-5433
- ◆ **Harold's Snack Bar:** 2D353, 5:00 a.m. to 5:00 p.m., Monday through Thursday and 5:00 a.m. to 4 p.m., Friday, 703-920-0206
- ◆ **Maurice's Snack Bar:** 2B1048, 6:00 a.m. to 6:00 p.m., Monday through Friday, 703-521-3154
- ◆ **Patrick's Snack Bar:** 1B853, 5:00 a.m. to 3:30 p.m., Monday through Friday, 703-521-4977
- ◆ **Virginia Department of Motor Vehicles:** 1-866-DMVLINE (1-866-368-5463)

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## INTERNAL MAIL - OFFICIAL DISTRIBUTION COURIER

The WHS Courier Service Program offers timely, accurate, and secure delivery of classified (up to Secret) and unclassified mail, correspondence, and parcels within the NCR. Collections and deliveries are performed twice daily—once in the morning and once in the afternoon. Normal operating hours are 8:00 a.m. to 4:30 a.m., Monday through Friday, except Federal Holidays or when the Government is closed due to local or national emergencies, administrative closings, or similar Government-directed facility closings. Any WHS-supported office may request to be added to the regular route schedule. Other offices shall be supported on a reimbursable basis. The Courier Service Program Office is in the Pentagon Services Division, Room 3B139A. To request Courier Service, call 703-614-6421 or 703-835-6659, or email the WHS Pentagon Executive Services Directorate (ESD) Mailbox Courier Service Program at: [whs.pentagon.esd.mbx.courier-service-program@mail.mil](mailto:whs.pentagon.esd.mbx.courier-service-program@mail.mil).

## BASE SUPPLY CENTER

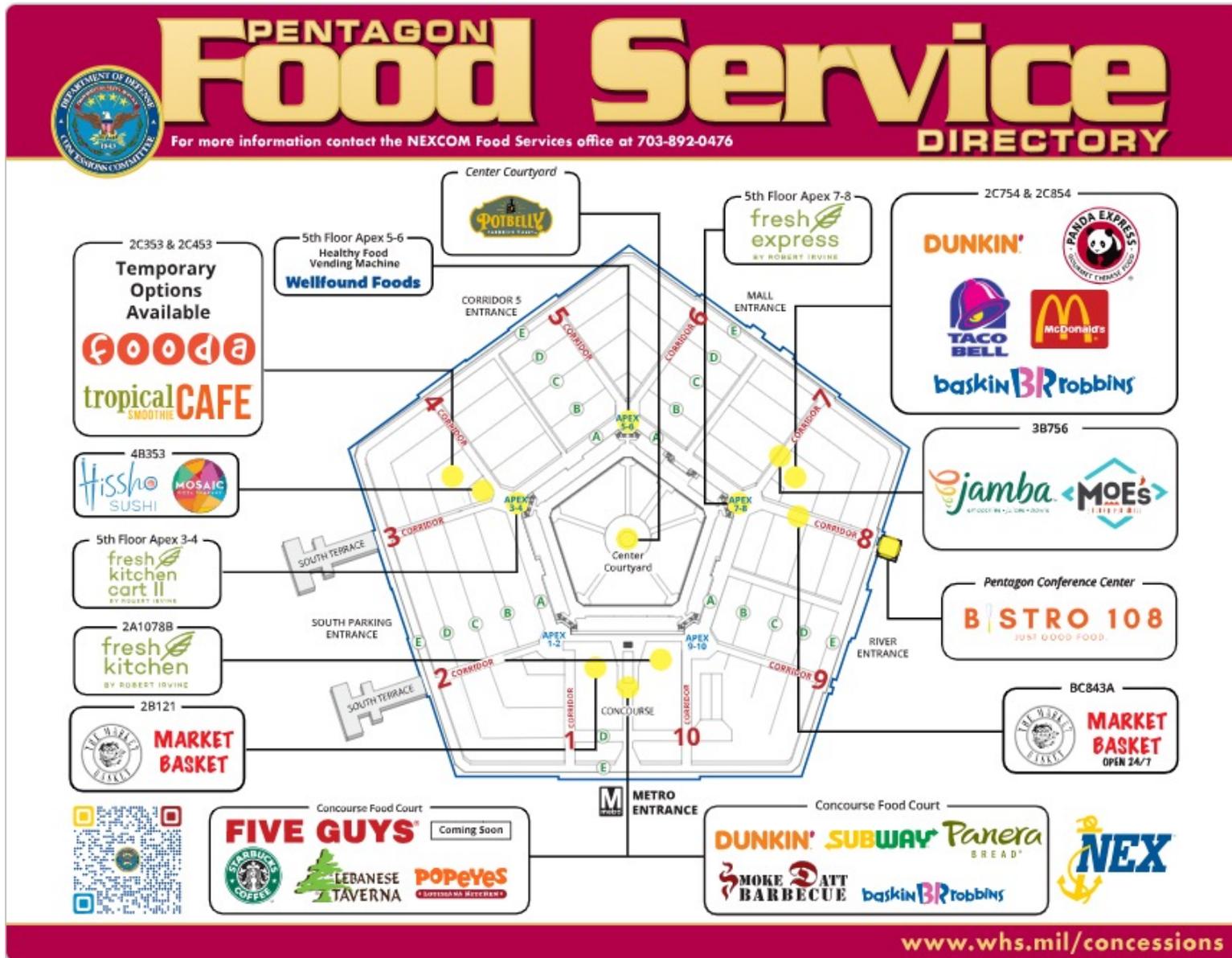
Virginia Industries for the Blind operates the Base Supply Centers at the Pentagon, Mark Center, and Taylor Building. They provide a full range of products tailored to the needs and requirements of the tenants, ranging from general use office supplies to cleaning supplies. More information is available at: <https://dod365.sharepoint-mil.us/sites/WHSESD/SitePages/BSC.aspx>.

## RETAIL AND OTHER CONSUMER SERVICES

The DoD Concessions Committee (DoDCC) was formed as the Post Restaurant Council in 1943 and has evolved from basic food service to a full spectrum provider with over 30 food service locations and other consumer services, including 17 retail stores and 290 vending machines.

The DoDCC oversees all Concession food services (those found in the Pentagon food courts), temporary vendors located within the Pentagon Concourse, long-term Concourse vendors (such as CVS), and vending machines. WHS manages occupancy of other non-Concession services, such as the Armed Forces Hostess Association, Virginia Veterans Affairs Office, Virginia Industries for the Blind Supply Center, and the convenience snack bar operations.

# FOOD SERVICE DIRECTORY



**PENTAGON Food Service DIRECTORY**

For more information contact the NEXCOM Food Services office at 703-892-0476

**Center Courtyard**  
POTBELLY

**5th Floor Apex 7-8**  
fresh express BY ROBERT IRVINE

**2C754 & 2C854**  
DUNKIN' PANDA EXPRESS  
TACO BELL McDonald's  
baskinBRobbins

**2C353 & 2C453**  
Temporary Options Available  
FOODa tropicalCAFE SMOOTHIE

**5th Floor Apex 5-6**  
Healthy Food Vending Machine  
Wellfound Foods

**4B353**  
Hisho SUSHI MOSAIC

**5th Floor Apex 3-4**  
fresh kitchen cart II BY ROBERT IRVINE

**3B756**  
jamba MOE'S

**2A1078B**  
fresh kitchen BY ROBERT IRVINE

**Pentagon Conference Center**  
BISTRO 108 JUST GOOD FOOD.

**2B121**  
MARKET BASKET

**BC843A**  
MARKET BASKET OPEN 24/7

**Center Courtyard**  
SOUTH TERRACE SOUTH PARKING ENTRANCE

**Center Courtyard**  
CORRIDOR 1 CORRIDOR 2 CORRIDOR 3 CORRIDOR 4 CORRIDOR 5 CORRIDOR 6 CORRIDOR 7 CORRIDOR 8 CORRIDOR 9 CORRIDOR 10

**Center Courtyard**  
APEX 1-2 APEX 3-4 APEX 5-6 APEX 7-8 APEX 9-10

**Center Courtyard**  
MALL ENTRANCE RIVER ENTRANCE

**Center Courtyard**  
CONCOURSE METRO ENTRANCE

**Center Courtyard**  
Concourse Food Court  
FIVE GUYS Coming Soon  
STARBUCKS COFFEE LEBANESE TAVERNA POPPEYES

**Center Courtyard**  
Concourse Food Court  
DUNKIN' SUBWAY Panera BREAD  
SMOKE DATT BARBECUE baskinBRobbins NEX

**Center Courtyard**  
QR Code

**Center Courtyard**  
www.whs.mil/concessions

# PENTAGON CONCOURSE

The Pentagon Concourse Food Court is located on the first floor between the Pentagon Concourse and is the closest food court to the Metro entrance.

## Snack Bars and Dining Facilities

The snack bars, Chet's, Harold's, Maurice's, and Patrick's are operated by Virginia Enterprises for the Blind vendors.

There are 4 snack bars and approximately 30 fast food and casual eateries located in the Pentagon. For more information, see <https://www.whs.mil/Services-and-Information/DoDCC/> and the chart.

Vending machines are located throughout the Pentagon.

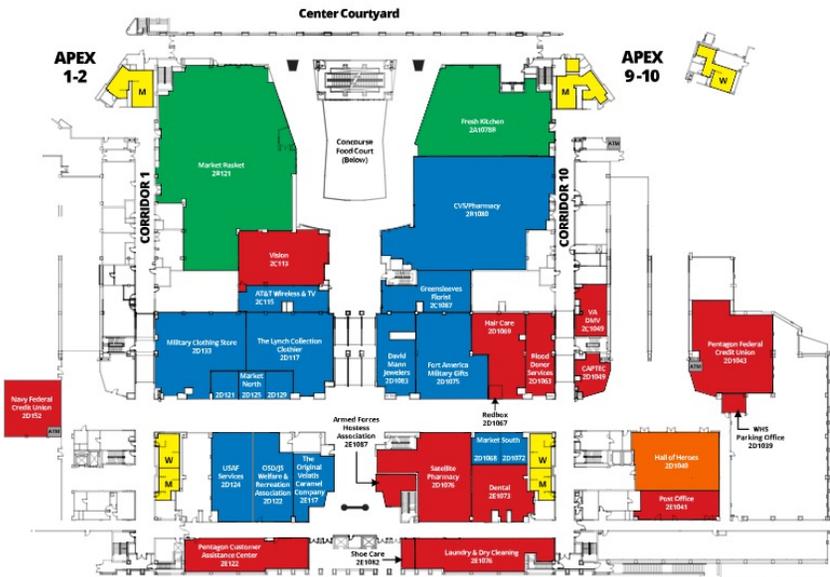
## WELCOME TO THE PENTAGON CONCOURSE



For more information contact  
the DoD Concessions Office  
at 703-695-2295



|   |  |                      |
|---|--|----------------------|
| ■ | Armed Forces Hostess Association.....        | 2E1087               |
| ■ | Satellite Pharmacy.....                      | 2D1076               |
| ■ | Blood Donor Services.....                    | 2D1063               |
| ■ | CAPTEC.....                                  | 2D1049               |
| ■ | CVS/Pharmacy.....                            | 2B1080               |
| ■ | David Mann Jewelers.....                     | 2D1083               |
| ■ | DMV - Virginia.....                          | 2C1049               |
| ■ | Fort America Military Gifts.....             | 2D1075               |
| ■ | Shoe Shine and Care.....                     | 2E1082               |
| ■ | Fresh Kitchen.....                           | 2A1078B              |
| ■ | The Pentagon Florist.....                    | 2C1087               |
| ■ | Hall of Heroes.....                          | 2D1040               |
| ■ | The Lynch Collection Clothier.....           | 2D117                |
| ■ | Market Basket.....                           | 2B121                |
| ■ | Market North.....                            | 2D121, 2D125 & 2D129 |
| ■ | Market South.....                            | 2D1068 & 2D1072      |
| ■ | Military Clothing Store.....                 | 2D133                |
| ■ | Navy Federal Credit Union.....               | 2D152                |
| ■ | The Original Velatis Caramel Company.....    | 2E117                |
| ■ | OSD/JS Welfare & Recreation Association..... | 2D122                |
| ■ | Pentagon Customer Assistance Center.....     | 2E122                |
| ■ | Pentagon Dental.....                         | 2E1073               |
| ■ | Pentagon Federal Credit Union.....           | 2D1043               |
| ■ | GME Hair Care.....                           | 2D1069               |
| ■ | NY Tailors Laundry and Dry Cleaning.....     | 2E1076               |
| ■ | AT&T Wireless & TV.....                      | 2C115                |
| ■ | Pentagon Vision.....                         | 2C113                |
| ■ | WHS Parking Office.....                      | 2D1039               |
| ■ | Redbox.....                                  | 2D1067               |
| ■ | United States Postal Service.....            | 2E1041               |
| ■ | USAF Services.....                           | 2D124                |



|  |        |  |              |  |          |  |                |  |           |  |     |
|--|--------|--|--------------|--|----------|--|----------------|--|-----------|--|-----|
|  | Retail |  | Food Service |  | Services |  | Hall of Heroes |  | Restrooms |  | ATM |
|--|--------|--|--------------|--|----------|--|----------------|--|-----------|--|-----|



[www.whs.mil/concessions](https://www.whs.mil/concessions)

## CENTER COURTYARD

The Pentagon includes a 5-acre central plaza, informally known as “ground zero,” a nickname given on the presumption that the Soviet Union had targeted the site with one or more nuclear missiles during the Cold War.

The courtyard is frequently used for performances, displays, speeches, award ceremonies, receptions, and other special events. It is also frequented by Pentagon employees for lunch and fresh air breaks.

## PENTAGON ATHLETIC CENTER AND ANNEXES (MARK CENTER AND TAYLOR BUILDING GYMS)

The Pentagon Athletic Center (PAC) and its two annexes are open daily, Monday through Friday. Building Circulars will communicate changes to gym operations. Current operating hours are:

### Main PAC

Monday, Wednesday, and Friday: 5:00 a.m. to 7:00 p.m.

Tuesday and Thursday: 5:00 a.m. to 9:00 p.m.

Saturday and Sunday: 8:00 a.m. to 1:00 p.m.

Closed Federal Holidays

The PAC can be accessed at Corridor 7, Mezzanine Level, G-ring, or through the North Parking Entrance door.

### Mark Center

Monday through Friday: 5:00 a.m. to 7:00 p.m.

Closed Saturday and Sunday

### Taylor Building

Monday through Friday: 5:00 a.m. to 7:00 p.m.

Closed Saturday and Sunday

### HIGHLIGHTS:

- ◆ Membership for active-duty military, DoD civilians, and military retirees is free. Fees are required for contractors, family members, and visitors.

### SERVICES:

- ◆ Full-line strength training equipment
- ◆ Full-line cardio equipment
- ◆ Racquetball, handball, and squash courts
- ◆ Heavy-bag and speed-bag room
- ◆ Functional Core training room
- ◆ Outdoor exercise equipment
- ◆ 6-lane/25m-lap swimming pool
- ◆ 3-lane indoor track (1/9 mile)
- ◆ Massage Chairs
- ◆ Group Exercise Class
- ◆ ACFT/PT Support



## PENTAGON CONFERENCE CENTER

The Conference Center includes a large multi-purpose room capable of seating 250 people and 15 smaller meeting rooms of varying sizes. It is available for official DoD business or for functions related to official duties. A café is in the center to provide food services. All meetings must have a DoD organization sponsor, and reservations are accepted on a first come, first served basis. For information or assistance with scheduling a room, audiovisual support, or catering services, contact the Concierge Desk at 703-697-9263. An online schedule is available at: <https://dod365.sharepoint-mil.us/sites/WHS-ESD/SitePages/Pentagon-Conference-Centers.aspx>.

The PLC2 building is located outside the Pentagon building under the River Terrace Parade Ground. To access the facility, exit the Pentagon through the corridor 8 entrance toward North Parking on the first floor.

## PENTAGON LIBRARY

The Pentagon Library provides professionally managed library services to the Offices of the Secretary of Defense, Joint Chiefs of Staff, and the Military Departments to meet a broad spectrum of mission support and unique information needs essential to DoD. Through the library, customers connect with valuable print and digital materials, licensed and publicly available electronic resources, and subject matter expertise to ensure informed decision-making in support of DoD mission. Librarians provide timely, professional assistance with specialized research inquiries, database training, and retrieval of books, articles, reports, or documents.

The library's print and online collections focus on Military, Law and Legislation, Government, History, International Affairs, Management, and Leadership. The online resources of the library include the following:

- ◆ Databases that contain scholarly research, news, and analysis on a wide range of issues
- ◆ Specialized databases, such as Janes Military and Security Assessments, JSTOR Security Studies, ProQuest Legislative Insight, and Regulatory Insight
- ◆ Curated eBook/audiobook collections focused on the information needs of the Pentagon
- ◆ Pentagon Library information guides

### CONFERENCE CENTER HIGHLIGHTS:

- ◆ Hours of operation are 8:00 a.m. to 4:00 p.m. Monday through Friday; closed Federal Holidays
- ◆ Large, multi-purpose room seats 250
- ◆ 15 smaller meeting rooms
- ◆ Catering services
- ◆ Collocated with the Pentagon Library

### CONFERENCE CENTER CONTACTS:

- ◆ Concierge: 703-697-9263
- ◆ Pentagon Conference Center website: <https://conference.osd.mil>

### PENTAGON LIBRARY HIGHLIGHTS:

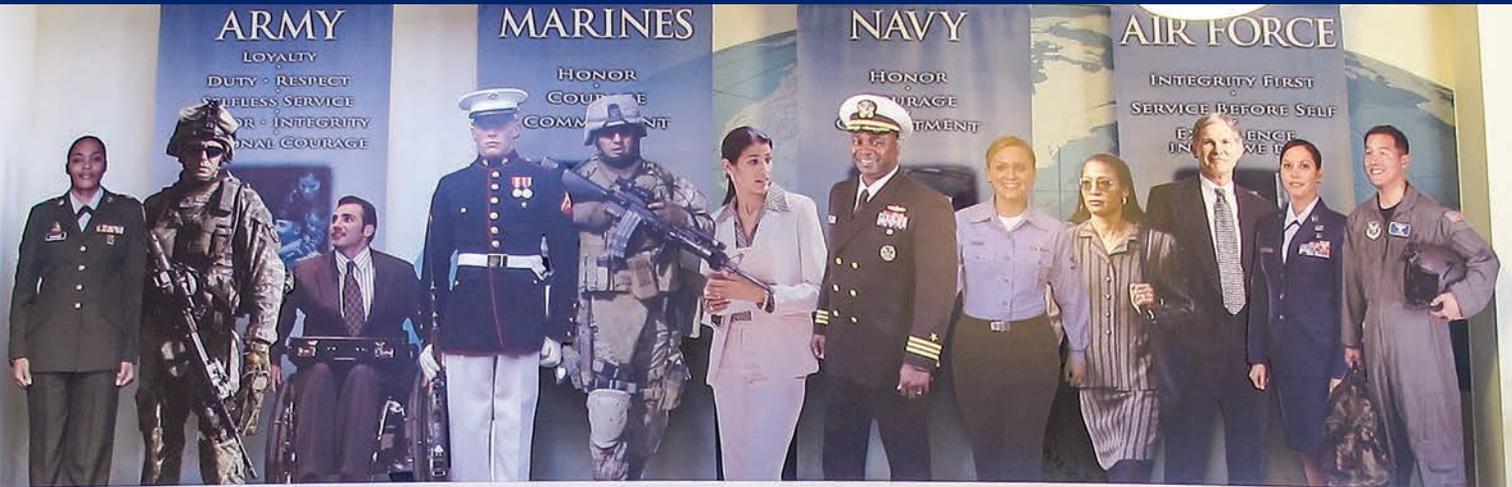
- ◆ Hours of operation: 8:00 a.m. to 4:00 p.m. Tuesday through Thursday; by appointment on Monday and Friday
- ◆ Online resources available 24/7 to library account holders
- ◆ Collocated with the Pentagon Conference Center in PLC2

### CONFERENCE CENTER CONTACTS:

- ◆ Circulation and Interlibrary Loan: 703-695-1992
- ◆ Information Services and Research Librarians: 703-695-1997
- ◆ Library Website: <https://www.whs.mil/Library/>

For more information about library services and hours, or to register for a library account, visit the library website: [www.whs.mil/library](http://www.whs.mil/library) or call 703-695-1992. Library accounts are available to active-duty military, civilians, reservists, and Government contractors assigned to the Pentagon Reservation.

PENTAGON  
INFORMATION CENTER



ARM YOURSELF WITH KNOWLEDGE  
PRACTICE VIRTUE • SERVE THE PEOPLE

INFORMATION CENTER  
DOWNSTAIRS  
↓



## OFFICE OF THE PENTAGON CHAPLAIN

The Office of the Pentagon Chaplain supports the free exercise of religion for all Service Members and DoD civilians.

The Office offers opportunities for worship, pastoral care and counseling, faith-based Family Life Chaplain programs and support groups, small group religious studies, and ceremony support.

To request support, or for more information about the current schedule of weekly religious programs, see <https://pentagonchaplaincac.army.mil> (CAC-enabled), call 703-695-3336, or send an email inquiry to: [usarmy.pentagon.hqda.mbx.pentaon-chaplain-mailbox@mail.mil](mailto:usarmy.pentagon.hqda.mbx.pentaon-chaplain-mailbox@mail.mil).



### HIGHLIGHTS:

- ◆ Chaplain services support the free exercise of religion for all Pentagon personnel
- ◆ Worship services for many faith groups
- ◆ Bible studies and prayer breakfasts
- ◆ Confidential pastoral care and counseling

### CONTACTS:

- ◆ **Pentagon Chaplain:** 703-695-3336; <https://pentagonchaplaincac.army.mil>
- ◆ **Location and Hours of Operation:** 1E443, 7:30 a.m. to 4:30 p.m., Monday through Friday

## THE PENTAGON NURSING MOTHERS PROGRAM (LACTATION SUPPORT PROGRAM)

The WHS Nursing Mothers Program provides breastfeeding support and facilities for milk expression and storage. The program features 15 total lactation rooms: 11 of which are located at various locations of the Pentagon; 1 suite is located each at the Mark Center (Suite 01N24-03), Taylor building (Suite 7043), and Suffolk building (Suite 00D37). They are all equipped with a combination lock, hospital-grade breast pumps, a refrigerator, a sink, storage hooks and shelves.

For more information about the Nursing Mothers Program please call 703-697-1994/703-693-5881 or visit <https://dod365.sharepoint-mil.us/sites/WHS-ESD/SitePages/Nursing-Mothers-Program.aspx>.



## OFFICE OF THE PENTAGON FIRE MARSHAL

The Office of the Pentagon Fire Marshal (OPFM) manages fire egress routes and assigns personnel assembly areas for the Pentagon Reservation. OPFM provides egress maps for all Pentagon Reservation offices. OPFM has developed an emergency egress tutorial, located on the Fire Marshal's website. See the OPFM SharePoint site: <https://dod365.sharepoint-mil.us/sites/WHS-FSD/SitePages/Fire.aspx>.

## **BUILDING OPERATIONS COMMAND CENTER (BOCC)**

The BOCC is responsible for handling all facility problems or emergencies, and responds to facility-related service requests from Pentagon tenants. You may contact the BOCC for temperature issues in your office space, office lighting issues, electrical power outages, and others. You may also contact the BOCC to report any issues in interior or exterior areas of the Pentagon outside your office space.

BOCC Phone: 703-614-1597, operates 24/7

For more information on the BOCC and other facilities and operations services, see the WHS/FSD SharePoint site at: <https://dod365.sharepoint-mil.us/sites/WHF-FSD-FOSD/SitePages/FOSD-Customer-Portal.aspx>.



# MEDICAL FACILITIES

## DILORENZO TRICARE HEALTH CLINIC

The DPHC delivers the highest quality patient-centered care to ensure a healthy, productive, and ready force. DiLorenzo offers primary care (acute care, medical readiness, and behavioral health), radiology, laboratory, immunizations, physical exams, optometry, physical therapy, and other services to active-duty Service members and other eligible TRICARE beneficiaries with unescorted access to the Pentagon. Dental services are available to active-duty Service members (including members of the Reserve Component and National Guard in an active-duty status).

Emergency dental care is available on a case by case basis. The “Fit to Win” Wellness Center offers fitness and health education through clinical screenings, classes, physiological tests, and exercise and wellness evaluations. Please visit our website for a full listing of all services, eligibility, and phone numbers: <https://belvoirhospital.tricare.mil/Clinics/DiLorenzo-Pentagon-Health-Clinic>.

The Clinic is located at Corridor 8, Room MG914/918A. Visitor parking is available in the North Parking Lot. Hours of operation: 7:00 a.m. to 4:00 p.m., Monday through Friday; closed Federal Holidays. Note that the Clinic observes all OPM weather and safety alerts. All patients must present their military ID cards. The Pentagon access badge is not an acceptable substitute. For appointments, please call the NCR Medical Directorate Integrated Referral Management and Appointment Call Center (IRMAC) or through the MHS GENESIS Patient Portal: <https://my.mhsgenesis.health.mil/>.

## CIVILIAN CARE AT DILORENZO

The CEHS, located at the DPHC, provides occupational health support to the Government civilian employee workforce at the Pentagon and at buildings served by WHS. CEHS proactively educates the civilian workforce to minimize costs to the Government due to job-related injuries, illnesses, and personal medical conditions. CEHS is also knowledgeable about Federal occupational health laws and regulations.

## FIT TO WIN/WELLNESS CLINIC

Fit to Win, the Pentagon’s Armed Forces Wellness Center, is in the DPHC. Wellness programming and services are open to all active-duty and civilian employees assigned to the Pentagon and Mark Center. Contractor personnel who are enrolled TRICARE beneficiaries can participate in wellness programming and services.

### DPHC QUICK-CONTACT LIST:

|   |                           |
|---|---------------------------|
| Patient Relations.....  | 571-231-4141              |
| Medical Release of Information.....   | 703-692-8942              |
| Medical Records Management.....   | 703-692-8942              |
| Referral Management (IRMAC).....  | 1-855-227-6331            |
| Claims Assistance (HUMANA).....   | 1-800-444-5445            |
| Wellness Program Advisor - (Tobacco Cessation, Sleep Hygiene & Nutrition Counseling)...   | 703-692-8898              |
| MHS Nurse Advice Line.....  | 1-800-874-2273 (Option 1) |
| DiLorenzo Pentagon Health Clinic:.....  | 703-692-8810              |
| <a href="https://belvoirhospital.tricare.mil/Clinics/DiLorenzo-Pentagon-Health-Clinic">https://belvoirhospital.tricare.mil/Clinics/DiLorenzo-Pentagon-Health-Clinic</a> |                           |



Current wellness class schedules, special events, and wellness programming enrollment instructions can be found at: <https://belvoirhospital.tricare.mil/Clinics/DiLorenzo-Pentagon-Health-Clinic/Fit-to-Win>

All services are provided by appointment only. Individuals can stop by the front desk or call 703-692-8898. Hours are from 7:00 a.m. to 4:00 p.m., Monday through Friday, closed weekends and Federal Holidays.

## ALLERGY, IMMUNIZATIONS, AND TRAVEL MEDICINE CLINIC

This clinic provides medical advisories and travel medicine advice for personnel scheduled for overseas travel. The Immunizations Clinic provides routine immunizations and immunizations required for travel. For more information, please call 703-692-8976.

## LABORATORY INFORMATION

Specimen collection is performed during normal operating hours and patients are seen on a walk-in basis. For additional lab information, please call 703-692-8986/8980 or visit our website: <https://belvoirhospital.tricare.mil/Clinics/DiLorenzo-Pentagon-Health-Clinic/Laboratory>.

## OPTOMETRY

Routine optometry appointments for eligible beneficiaries can be obtained by calling the front desk at 703-692-0963.

## MEDICAL READINESS

Service members selected for deployment may complete pre-deployment screenings up to 60 days prior to their deployment. Please call 703-692-8965. Post-deployment Health Risk Assessments must be completed between the third and sixth month following a Service member's return from a deployment.

## DENTAL CLINIC

The Dental Clinic treats active-duty Service members with Pentagon access. The Clinic provides annual dental exams, teeth cleanings, fillings, root canals, emergencies, implant services, and treats gum disease. Please call 703-692-8700 for appointments or additional information. **Hours: 7:00 a.m. – 4:00 p.m.**



## RADIOLOGY

The Radiology Clinic performs diagnostic x-rays for all TRICARE beneficiaries on a walk-in basis. Radiology does not currently have CT, MRI, ultrasound, or mammography capabilities. **Hours: 7:00 a.m. - 4:00 p.m.**

## CONTRACEPTIVE CLINIC

Get all your contraceptive care in one place. The DPHC offers both an Emergency Contraception Walk-in Pharmacy and Clinic Services for Birth Control. 'Walk-in' at the Pharmacy for Emergency Contraception/Plan B. Birth Control prescriptions/refills, Long-Acting Reversible Contraception, Depo-Provera, and Contraceptive Counseling require an appointment with Primary Care. **Hours: 7:45 a.m. - 4:00 p.m.**

## PHARMACY

The DiLorenzo Pentagon Pharmacy is available to eligible DoD beneficiaries who have been granted access to the Pentagon and are enrolled in TRICARE. For specific eligibility, how to fill prescriptions, and use our 24/7 Script Center please see our website: <https://belvoirhospital.tricare.mil/Clinics/DiLorenzo-Pentagon-Health-Clinic/Pharmacy>. **Hours: 7:45 a.m. - 4:00 p.m.**

## PENTAGON SPECIAL MISSIONS AUXILIARY CLINIC (SMAC)

The SMAC, formerly known as the Pentagon Flight Medicine Clinic, located in Room 4A870, is a full-spectrum primary care clinic that provides acute and routine care, physical examinations, travel medicine, and other services. It provides care for air crew, special operations personnel, such as air traffic control, combat rescue, and special tactics, senior leaders and their military staffs, all Personnel Reliability Program (PRP) members, and a variety of other patients holding special duty statuses, such as jump, dive, and missileers. Civilian employees are eligible only if they are designees of care or require maintaining a special duty status, such as PRP.

**Hours of operation are 7:00 a.m. to 4:00 p.m.,** Monday through Friday; closed on Federal Holidays. You must be enrolled to the SMAC to obtain an appointment. Prospective enrollees will be assisted with any questions regarding eligibility. To schedule an appointment, please call the Clinic directly.

### Physical Examinations

The SMAC provides complete, comprehensive, evidence-based physical examinations. It also provides incentive flight physicals, astronaut candidate physicals, and other specialized examinations. Please call to schedule an appointment: 703-697-3255.



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# PENTAGON TOURS AND MEMORIALS

## PENTAGON TOURS

The Pentagon's Tour Program began on May 17, 1976, to support the Nation's bicentennial celebration. The Program hosts more than 100,000 visitors annually.

The tour route is approximately 1.5 miles long and requires approximately 60 minutes to complete. Each tour covers 20 topics of interest related to the mission of DoD and the Military Departments. See "Exhibits" subsection.

The Pentagon Tour window is located just inside the visitor waiting area at the Pentagon Metro entrance. A security briefing is provided prior to each tour, and all visitors must pass through an airport-type security scanning device. No photographs may be taken. No video cameras, tape recorders, or any other kind of electronic recording device is permitted at any time.

The Tour Program is a Joint Service operation consisting of approximately 25 hand-picked, active-duty personnel from the military ceremonial units of the NCR and is overseen by the Office of the Assistant to the Secretary of Defense for Public Affairs. Upon arrival, each tour guide must successfully complete a two-week training course and an additional two weeks of on-the-job training. Tour guides are assigned to the Program for a period of one year, after which they rotate back to their respective units.

## OUTSIDE THE BUILDING

The following sites are located outside the Pentagon building and are open to the public.

### Sites at the Pentagon

The Pentagon Memorial, located on the west side of the Pentagon (towards the southern end), is dedicated to those who lost their lives on September 11, 2001. Architects Julie Beckman and Keith Kaseman, of the Kaseman Beckman Amsterdam Studio, participated in a worldwide competition to develop a concept for the Memorial. An independent panel of architects, members of victims' families, and public figures in the Washington, D.C. area, including 2 former Secretaries of Defense, chose their winning design from more than 1,100 submissions.

The landscaped 1.93-acre site contains 184 inscribed Memorial units honoring the 125 individuals who perished inside the Pentagon and the 58 individuals who died onboard American Airlines Flight 77. Each of the 184 Memorial units consists of a cantilevered bench inscribed with the victim's name and a pool of flowing water lit from below. The Memorial also serves as a timeline of the victims' ages, from the youngest victim, 3-year-old Dana Falkenberg, to the oldest, United States Navy Captain John Yamnicky (ret.), 71.

### HIGHLIGHTS:

- ◆ Three sites commemorate the 9/11 attacks, one just outside and two inside the building. All are open 24 hours a day, 7 days a week.
- ◆ The Pentagon Memorial, located outdoors, does not require access to the Pentagon.
- ◆ More than 100 exhibits currently on display.
- ◆ Free group tours are available to schools, educational organizations, and other groups.
- ◆ Tours are conducted from 9:00 a.m. to 3:00 p.m., Monday through Friday.
- ◆ Tours should be requested at least 15 days in advance (but no more than 30 days in advance).

## CONTACTS:

- ◆ **Pentagon Tour Office:** <https://pentagontours.osd.mil/Tours/>
- ◆ **Pentagon Memorial: (e.g., Wreath Laying Ceremonies):** 703-697-7351; <https://my.whs.mil/services/pentagon-memorial>
- ◆ **Pentagon Force Protection Agency (PFPA):** 703-697-1001; <http://www.pfpa.mil>
- ◆ **Air Force Memorial:** 240-612-0478; <https://www.esd.whs.mil/GPD/>
- ◆ **OSD Graphics and Presentations Division: (for Corridor Exhibits):** 703-695-4266; <https://www.esd.whs.mil/GPD/>

Within the Pentagon Memorial, 85 Paperbark Maple trees (*Acer griseum*) are clustered around the Memorial units, but are not dedicated to any single victim. These trees will grow to 30 feet in height, providing a canopy of shade over the Memorial in years to come. Guided tours are not offered at this time.

Groups and individuals are welcome to visit the Memorial year-round, without charge, 24 hours a day. See [www.WHS.mil](http://www.WHS.mil) for updated information.

### Access to the Pentagon Memorial

- ◆ The Memorial is accessible to the general public by Metro transit, private vehicle, and private tour bus. Due to parking constraints, the public is urged to use Metro.
- ◆ Metro Transit: The Blue and Yellow lines serve the Pentagon Metro stop. There are also many commuter bus routes that stop at the PTC. The PTC and the Pentagon City Metro stop are both within walking distance of the Pentagon Memorial. The Arlington Cemetery Metro stop may be another option for tourists who wish to visit the September 11 group marker at the cemetery, as well as the Pentagon Memorial.



- ◆ Tour Bus: The Pentagon drop off and pick up locations (no parking or loitering) are in the Hayes Street Parking Lot.
- ◆ Private Vehicle: Private vehicles may off-load and pick up passengers at the North Rotary Road Kiss and Drop points, but cannot park or idle at these locations. Parking regulations are strictly enforced at the Pentagon. Metered parking is available on the streets in Crystal City and Pentagon City. Parking for a fee may be available in commercial lots a short walk or Metro ride from the Pentagon.
- ◆ Public parking is available to Pentagon Memorial visitors only at the Hayes Street Parking Lot, located directly across the street from the Pentagon City Mall from 5:00 a.m. to 5:00 p.m. Monday through Friday, and all day on weekends and Federal Holidays. A pedestrian tunnel under I-395 leads to the Pentagon from the Hayes Street Lot. After exiting the tunnel, follow the signs to the Memorial Gateway.
- ◆ Memorial Parking for People with Mobility Impairments: There are five parking spaces available in Lane 1 of the Pentagon South Parking Lot, adjacent to the Memorial Park, for visitors with disabilities. These spaces are available 24 hours a day, 7 days a week. All vehicles using these parking spaces must display a valid disabled parking permit issued by the State or other jurisdiction in which the vehicles are registered.

## The Air Force Memorial

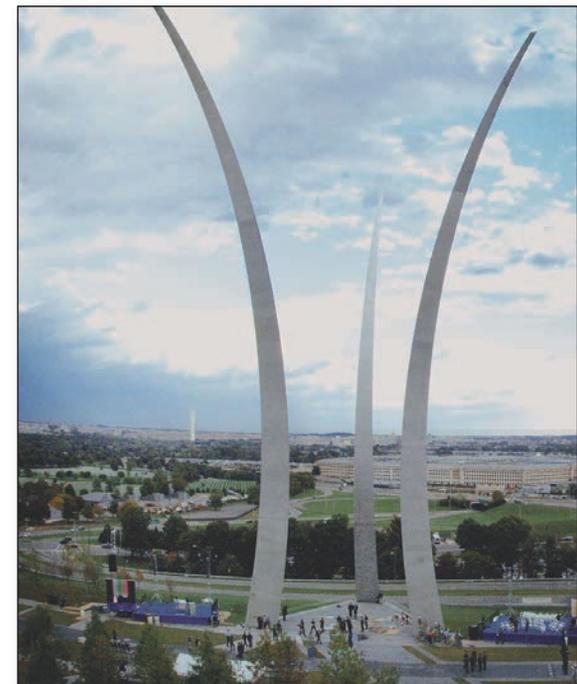
Dedicated on October 14, 2006, the Air Force Memorial honors the men and women who have served in the United States Air Force and its predecessor organizations (i.e., the Aeronautical Division, United States Signal Corps; the Aviation Section, United States Signal Corps; the Division of Military Aeronautics, Secretary of War; the Army Air Service; and the United States Army Air Corps) dating back more than 100 years.

Bold and graceful, the Memorial Design is intended to evoke flight and the flying spirit. Central to the design are 3 stainless steel spires that soar skyward, with the highest reaching 270 feet above the 3-acre elevated promontory site. The spires express the strength of the Air Force. The number 3 signifies the Air Force's core values: "Integrity first, Service before self, and Excellence in all we do".

Other key elements of the Memorial include an always-present bronze Honor Guard, an Air Force Heritage/Core Value inscription wall, a Courage/Sacrifice/Valor inscription wall, and the Missing Man Formation glass contemplation wall, all landscaped to create a memorial lawn and parade ground overlooking the Nation's Capital.

Architect James Ingo Freed, designed the Memorial, and other Washington D.C. landmarks, including the United States Holocaust Memorial Museum in Washington, D.C. Private donors raised \$30 million to pay for the Memorial.

The Memorial, within walking distance of the Pentagon Metro Station, is adjacent to Arlington National Cemetery and overlooks the Pentagon, the Potomac River, and Washington, D.C. It is open April 1 to September 30, from 8:00 a.m. to 11:00 p.m.; and October 1 to March 31 from 8:00 a.m. to 9:00 p.m.





## INSIDE THE BUILDING

Memorials, historical exhibits, and displays located inside the Pentagon can only be viewed by members of the public on an official Pentagon tour or accompanied by an approved escort.

### The America's Heroes Memorial

The America's Heroes Memorial opened in September 2002 on the site where American Airlines Flight 77 struck the Pentagon.

The Memorial includes a book of photographs and biographies of the victims. It also includes 5 large black acrylic panels, which honor the 184 victims of the crash. One panel displays the Purple Heart medal awarded to military personnel killed; another shows the Medal of Valor given to civilians. Pencils and commemorative tracing paper are available, so visitors can make rubbings of the names. A small Chapel includes stained glass windows that incorporate patriotic designs. The Memorial and Chapel are open 24 hours a day, 7 days a week.



## The Navy Reflection Room

The Navy Reflection Room (1D463) was formerly the site of the Navy Operations Center, destroyed during the 9/11 attack. At the center of the small room stands a large stone monolith, donated by the Pentagon Renovation Program, bearing the header “Lest We Forget”. An American flag stands at one side of the monolith and a Navy Departmental flag stands at the other side. Inscribed in the adjacent wall is an excerpt from World War I poet Lawrence Binyon’s “For the Fallen”. Nearby is a limestone reflection bench, also donated by the Pentagon Renovation Program. The room is open 24 hours a day, 7 days a week.

## Corridor Exhibits

Many of the Pentagon’s corridors feature permanent and temporary exhibits and displays that showcase the rich and multifaceted history of DoD.

For more information about the corridor exhibits and displays, please contact the OSD Graphics and Presentations Division at 703-695-4266, or visit the following website: <https://www.esd.whs.mil/GPD/>.





## OTHER POINTS OF INTEREST

### OSD CORRIDOR EXHIBITS

#### 9/11 MEMORIAL QUILTS

(Located at 1A4-1E4) School children, community groups, 9/11 family members and civic organizations donated the handmade quilts on display.



#### AFRICAN AMERICANS IN DEFENSE OF OUR NATION

(Located at 2A6.5-C6.5) Dedicated to African American men and women who struggled to overcome social and racial injustice to serve in the military and contribute to the defense of our Nation from Colonial Times to the present day. Text and images complement two interactive displays that showcase Medal of Honor recipients and the achievements of General Officers and Senior Enlisted personnel.



#### ANZUS

(Located at 2A8-9) Incorporates historical information and imagery beginning with the arrival of "The Great White Fleet" in Australia and New Zealand in 1908, covering the ANZUS Treaty of 1952, and extending through current operations. Contains artifacts from the Smithsonian, the Australian War Memorial, and private collections.



#### BUFFALO SOLDIER EXHIBIT

(Located at 2A9-10) Highlights the history of African American Buffalo Soldiers.



#### CAREER CIVIL SERVANTS

(Located at 2A2-3) Recognizes significant achievements of DoD career civilians between 1789 and 2004.



#### CHAPLAINCY MINISTRY

(Located at 5A6-6.5) Four large "stained glass" displays highlight the history and legacy of the DoD Chaplaincy Ministry.



#### D-DAY/OVERLORD

(Located at Corridor 10 Ramp between floors 2 and 3) Thirty-four original paintings tell the story of the Normandy D-Day landings on June 6, 1944. Donated in 1994 by the United Kingdom, to mark the 50th anniversary of the invasion.



#### SIR WINSTON CHURCHILL BUST

(Located at the Pentagon Concourse Corridor 10 Ramp) Gift of the British Ministry of Defense in April 2015. Flanked by the D-Day/Overlord and Pentagon Beginnings ramp exhibits, the bust of Churchill is a symbol of the alliance between the United States and Great Britain.



## DEFENSE HUMANITARIAN RELIEF

(Located at 2A6-7) DoD humanitarian relief efforts from 1947 to the present. Some highlights include the Berlin Airlift (1948 - 1949), Operation Frequent Wind (evacuation of United States and allied personnel from South Vietnam in 1975), Blizzard of 1977, eruption of Mount St. Helens (1980), and Hurricane Katrina (2005).



## DWIGHT D. EISENHOWER: SOLDIER AND STATESMAN

(Located at 1A4-5) Chronicles the story of the celebrated General's military career and two-term presidency, with special emphasis on World War II and the Cold War.



## FACES OF THE FALLEN

(Located at 3A9/10 Apex) Portraits of those who died in Afghanistan and Iraq from October 10, 2001, to November 11, 2004. This display is taken from a larger exhibit originally located at the Women in Military Service for America Memorial, at Arlington National Cemetery.



## HALL OF HEROES/ MEDAL OF HONOR

(Located at 2D1040) One of the first permanent exhibits installed in the Pentagon, the Hall of Heroes is dedicated to over 3,500 recipients of the Congressional Medal of Honor, the Nation's most distinguished military decoration. There are three different versions of this Medal: Army, Sea Services, and Air Force. The Hall of Heroes is currently used for special events, such as retirement, award, and promotion ceremonies.



## KOREAN WAR 60TH ANNIVERSARY

(Located at 1A5/6) Dedicated in June 2013, this exhibit uses text, multimedia presentations, and artifacts to explore the history of one of the first major conflicts of the Cold War.



## LAST KNOWN VETERANS OF WWI

(Located at 2A3/4 Apex) Photographs of the last known veterans of World War I as of 2007.



## DOUGLAS MACARTHUR

(Located at 3A4-5) Chronicles General Douglas MacArthur's military career. Highlights include service as Army Chief of Staff (1930 - 1935) and Supreme Commander of the Allied Powers in Japan after the Japanese surrender in September 1945.



## MILITARY WOMEN

(Located at 1A6-7) Chronicles the history of women in the military, from the Civil War to the war in Vietnam War. Two new displays recognize the first female 4-star general and the groundbreaking achievements of other women leaders.



## PENTAGON BUILDING HISTORY

(Located at 3A9/10 Apex) Highlights changing office work environment with artifacts from the 1940s and 1990s. Also showcases examples of old building infrastructure and more modern replacements. A plaque at the C-ring (continued on the next page)



## PENTAGON BUILDING

**HISTORY** (Continued) commemorates the significant contributions by David. O. Cooke, long-time “Mayor” of the Pentagon and ardent advocate for Pentagon renovation.



## DEFENSE POW/MIA ACCOUNTING AGENCY

(Located at 3A6-7) Chronicles U.S. efforts to recover prisoners of war and soldiers missing in action from the 1940s through the early 1990s. Exhibits include an overview of the sciences and DNA used to recover and analyze remains and personal artifacts, graphic panels covering WWI through Desert Storm eras, and two interactive kiosks that provide more detailed POW and MIA information and statistics.



## SECRETARIES OF DEFENSE

(Located at 3-E8-9) Original oil portraits of former Secretaries of Defense, including Robert M. Gates, the only Secretary to serve two successive Presidents from different political parties, and former Secretary Donald H. Rumsfeld, the only Secretary to serve twice (1975-1977; 2001-2006). The portrait of former Secretary of Defense James Mattis is the first digital art portrait produced for this corridor.



## DoD SPIRIT OF HOPE AWARD

(Located at 5A5/6 Apex) Entertainer Bob Hope inspired this award which is given for humanitarian service rendered to U.S. service men and women.



## UNITED SERVICE ORGANIZATIONS (USO)

(Located at 3A10.5 Escalator Bay) Highlights the history of the USO and present day activities to provide morale, welfare, and recreation services to uniformed military personnel. Includes new displays about the Wounded Warrior programs and artifacts from the Bob Hope collection.



## JOINT CHIEFS OF STAFF EXHIBITS

### OMAR N. BRADLEY

(Located at 2E8-8.5) Dedicated in June 1972, this exhibit chronicles the distinguished military career of General Omar N. Bradley, who served as Army Chief of Staff (1948–1949), and then as first Chairman of the Joint Chiefs of Staff (1949–1953).



### CHAIRMEN OF THE JOINT CHIEFS OF STAFF

(Located at 2E8.5-9) Portraits of past Chairmen of the Joint Chiefs of Staff.



## ARMY EXHIBITS

### ARMY FLAG AND STREAMERS

(Located at 3E6 Staircase) Collection of Army flag and battle streamers.



## ARMY HISTORY

(Located at 2E6-6 and 3E6-7) Original artwork, artifacts and text highlighting the history of the Army, from 1776 to the present day.



## ARMY LEADERSHIP

(Located at 3D6.5) Highlights Command Sergeant Major and Sergeant Major of the Army.



## CHIEFS OF STAFF OF THE ARMY

(Located at 3A6-3E6) Portraits of former Army Chiefs of Staff.



## GEORGE C. MARSHALL ALCOVE

(Located at 3E6) "The American Soldier" award recognizes soldiers who have demonstrated bravery, self-sacrifice, and selflessness throughout history.



## MAJOR ARMY COMMAND FLAGS

(Located at 3A5-3C5) Flags highlight major U.S. Army commands, including U.S. Army Europe, U.S. Army Intelligence and Security Command, U.S. Army Pacific, U.S. Army Training and Doctrine Command, U.S. Army Medical Command, and U.S. Army Forces Command.



## GEORGE C. MARSHALL

(Located at 3A5-3E5) Dedicated in April 1976, this display chronicles the distinguished career of General George C. Marshall, who served as Army Chief of Staff from (1939-1945). Marshall also served as Secretary of Defense from (1950-1951).



## MISCELLANEOUS ARMY DISPLAYS

(Located at 2A4.5-C4.5) Highlight Army Chaplains, Homeland Defense, and the National Guard



## SECRETARIES OF THE ARMY

(Located at 3E6) Portraits of former Secretaries of the Army, and Army flags.



### **SOLDIERS AND SIGNERS OF THE CONSTITUTION**

(Located at 2A4–2E4) Highlights 23 veterans of the Revolutionary War who signed the Constitution.



### **NAVY/MARINE EXHIBITS**

#### **CHIEF OF NAVAL OPERATIONS**

(Located at 4A6–4E6) Portraits of former Chief Naval Officers, with ship and submarine models.



#### **SEABEES**

(Located at 4A4–4E4) Scale models of Navy ships and submarines and a display highlighting the history of the Seabees.



#### **GREAT WHITE FLEET**

(Located at 4E572) The Great White Fleet display features a story line, graphics, and video associated with the 100th anniversary of the sailing of President Theodore Roosevelt's Great White Fleet and chronicles America's first major step onto the world stage as a maritime power.



#### **MARINE CORPS COMMANDANTS**

(Located at 4A7–4E7) Portraits of former Marine Corps Commandants, from the Continental Marines of 1775 to the present day.



### **NAVAL AVIATION**

(Located at 4A6-6.5) Highlights from the history of Naval aviation.



### **NAVY AND MARINE CORPS HISTORY**

(Located at 4A6-6.5) Highlights from the history of Naval aviation and maritime heritage.



### **NAVY AND MARINE CORPS SPECIAL OPERATIONS**

(Located at 4E572) Dedicated to the Legacy and Valor of Navy and Marine Special Operations Forces. Includes artifacts, history and imagery chronicling the evolution and exploits of Marine and Navy Special Operations units from World War II to the present.



### **PRESIDENTS IN NAVAL SERVICE/5 STAR ADMIRALS**

(Located at 4A5/6 Apex) Highlights former Presidents who served in the Navy (John F. Kennedy, Lyndon B. Johnson, Richard M. Nixon, Gerald R. Ford, James E. Carter Jr., and George H.W. Bush) and 5-Star Admirals (William D. Leahy, Ernest J. King, Chester W. Nimitz, and William F. Halsey, Jr.).



### SECRETARIES OF THE NAVY

(Located at 4E6-7) Portraits of former Secretaries of the Navy.



### SECRETARIES OF THE AIR FORCE AND AIR FORCE CHIEFS OF STAFF

(Located at 4E8-9 in the Arnold Corridor) Portraits of former Secretaries and Chiefs of Staff of the Air Force.



## AIR FORCE EXHIBITS

### AIR FORCE ART

(Located at 4A8-9, 5A8-9, 5A8-E8, 4A9-E9 and 5/6 Apex) Works from the Air Force Art Collection highlight the diverse capabilities of the Air Force.



### AIR FORCE MODEL CASE

(Located at 4A8.5) History of powered flight, from the Wright Brothers to the F-35 Joint Strike Fighter.



### AIR FORCE PIONEERS

(Located at 4A8-4E8) Highlights the careers of innovative leaders who shaped the modern Air Force, including General Henry "Hap" Arnold, Frank Andrews, General William "Billy" Mitchell, and General Bernard "Bennie" Schriever.



## OUTSTANDING AIRMEN

(Located at 4B-C9) Outstanding Air Force enlisted personnel.



## SPACE FORCE EXHIBIT

(Located at 4B-E8) Includes exhibits and photographs that highlight the history of the Space Force.



## UNITED STATES COAST GUARD EXHIBITS

### UNITED STATES COAST GUARD ART HERITAGE OF SERVICE

(Located at 4A6-7) Includes exhibits and paintings that highlight the history of the United States Coast Guard.







U.S. SPACE FORCE



# GENERAL POINTS OF CONTACT

**DoD Operator** ..... **703-545-6700**

**Emergency** ..... **703-697-5555**

(24 hours/7 days a week) or 911 from a landline

- ◆ PFFA
- ◆ POC
- ◆ Health
- ◆ Fire
- ◆ Police

PFFA can also be reached by dialing 911 from a landline inside the Pentagon. You will be connected with the PFFA Operations Center who can connect you to local emergency services.

## OTHER POINTS OF CONTACT

Pentagon Customer Assistance Center (Special Events).....571-256-0942  
 Pentagon Athletic Center (PAC) ..... 703-614-9998  
 Pentagon Auditorium Reservations..... 703-692-0775  
 Pentagon Auditorium Website ..... <https://pntauditsched.army.mil/Default.aspx>  
 Pass Office (Pentagon Access Control Office)..... 703-695-5923  
 Benefits and Work-Life Division (BWD) ..... 703-659-6493  
 BWD SharePoint ..... <https://dod365.sharepoint-mil.us/sites/WHS-HRD-BENF>  
 Employee Benefits..... [whs.benefits@mail.mil](mailto:whs.benefits@mail.mil)  
 Work Life Programs..... [whs.mc-alex.ad.mbx.work-life@mail.mil](mailto:whs.mc-alex.ad.mbx.work-life@mail.mil)  
 Building Operations Control Center (BOCC) ..... 703-614-1597  
 Conference Center ..... 703-697-9263  
 DiLorenzo Pentagon Health Clinic (DPHC) ..... 703-692-8810  
 Nursing Mothers Program ..... 703-697-1994/703-693-5881  
 Human Resources, LMER ..... 703-695-5923  
 Inspector General Hotline (fraud, waste, and abuse) ..... 800-424-9098

Inspector General Website ..... [www.DoDig.mil/hotline](http://www.DoDig.mil/hotline)  
 Pentagon Library (in the PLC2) ..... 703-695-1992  
*(The online "Ask a Librarian" service can be accessed at [www.whs.mil/Library](http://www.whs.mil/Library))*  
 Pentagon Fire Marshal (OPFM) ..... 703-695-3300  
 Office Supply Store ..... 703-697-1587  
 Parking Management Office (WHS/ESD)  
 (normal duty hours parking only) ..... 703-697-6251  
 POC (after-duty-hours parking) ..... 703-697-1001  
 Facility Operations ..... 703-697-7351  
 Pentagon Force Protection Agency (PFFA) non-emergency ..... 703-697-1001  
 Pentagon Tours ..... 703-697-1776  
 Human Resources ..... 571-256-4504  
 Records Management .....  
<https://www.archives.gov/records-mgmt/agency/departments/defense.html>  
 DoD Records Management Policy .....  
[osd.pentagon.dod-cio.mbx.dod-records-officer@mail.mil](mailto:osd.pentagon.dod-cio.mbx.dod-records-officer@mail.mil)  
 Safety Office (mobility impairment) ..... 703-693-3683  
 Security Hotline ..... 703-697-1001  
 DoD pre-publication/export control review ..... 703-614-5001  
 Transportation Management Program Office (TMPO) ..... 571-372-7124  
 Mass Transportation Benefit Program (MTBP) ..... 571-256-0962  
 Standards of Conduct Office (SOCO) ..... 703-695-3422  
*The best way to reach SOCO is via email at: [osd.soco@mail.mil](mailto:osd.soco@mail.mil))*  
 Travel—Defense Travel Management Office (DTMO) ..... 571-372-7575



# THE NATIONAL CAPITAL REGION

The Pentagon is located in Arlington, Virginia and is bordered by Washington, D.C. and the state of Maryland. Washington, D.C., the Nation's Capitol and home to the White House, the Capitol, the Supreme Court, and the Washington Monument is a short Metro ride from the Pentagon. The District of Columbia and the rest of the NCR is rich with American history, iconic monuments and museums, cultural events, performing arts venues, and fine dining.

Regional military installations include:

- ◆ Fort Belvoir, VA (U.S. Army)
- ◆ Fort McNair, Washington, D.C. (U.S. Army)
- ◆ Fort Meade, MD (U.S. Army)
- ◆ Joint Base Anacostia-Bolling, Washington, D.C.
- ◆ Joint Base Andrews, MD
- ◆ Joint Base Myer-Henderson Hall, Arlington, VA
- ◆ Marine Barracks, Washington, D.C.
- ◆ Marine Corps Base, Quantico, VA
- ◆ Walter Reed National Military Medical Center, Bethesda, MD



## 2025 ORIENTATION AND GUIDE

*This guide should not be construed as providing legal advice. Readers are strongly encouraged to consult with the appropriate office on specific matters addressed generally herein. Please see the General Points of Contact section of this book for contact information. A comprehensive list of DoD acronyms can be found in Joint Publication 1-02, DoD Dictionary of Military and Associated Terms. The appearance of hyperlinks does not constitute endorsement by the Department of Defense (DoD) of the linked websites, or the information, products or services contained therein. For other than authorized activities, such as military exchanges and Morale, Welfare and Recreation (MWR) sites, DoD does not exercise any editorial control over the information you may find at these locations. Such links are provided consistent with the stated purpose of those DoD Websites. This handbook is a snapshot in time. It contains information that is current at publication. As conditions change, the information may be updated.*

